



October 2017

For our customers impacted by fires in Northern California

Our thoughts are with those impacted by the devastating fires in Northern California. We know that many of our clients, enrollees and our own employees have sustained tragic losses, and we're here to help.

Dental care may not be top of mind for those affected by the fires, but enrollees and their family members still may face dental emergencies or need ongoing dental treatment. Delta Dental of California and its affiliated companies affirm their commitment to provide access to care and customer service during this difficult time.

We offer our support to ensure access to care, patient eligibility and benefits information, as well as timely payment of claims and assistance in obtaining dental records if needed.

Enrollees and providers with special situations or extenuating circumstances as a result of this incident may call their Delta Dental customer service center for assistance. Contact information and an online customer service form are available on our website at deltadentalins.com.

Client groups and brokers should contact their Delta Dental account representatives for assistance.