



"Empower, Support, Protect"

Human Services Department

COUNTY OF SONOMA

VISION

People in our community live freely chosen lives up to their full potential throughout their lifespan.

MISSION

Building upon strengths, we bridge people to opportunity through responsive safety net services.

CORE VALUES

DIGNITY

- We demonstrate genuine curiosity and interest in an individual's situation and circumstances through listening with intent to understand and without judgment.
- Interactions reflect a positive regard and an acceptance of people as they are.

HUMILITY

- We demonstrate a desire to learn from others and a commitment to incorporating diverse ideas and perspectives.
- We recognize when we make a mistake and course correct accordingly.
- We reflect an awareness of power and privilege and strive to be inclusive and transparent with each other and those we serve.

INTEGRITY

- Our words and actions are in alignment with adopted values.
- We are dependable, work to maintain public trust, and carry out our work consistent with requirements and expectations.

RESPONSIVENESS

- We are purposeful in getting feedback and meaningfully incorporate information to improve services and outcomes.
- We demonstrate a willingness to implement change to improve quality.

PARTNERSHIP

- We demonstrate an inherent responsibility to others by building relationships and seek mutual understanding of the needs of those with whom we collaborate with.
- We exhibit a commitment to shared goals.

BELONGING

- We create an environment in which people can be authentic, express their needs and perspectives safely, and feel connected.
- We are proactively inclusive, recognize the uniqueness and strengths of others, and value all contributions.



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