Sonoma County Emergency Shelter Intake Information

The following is a list of emergency shelters in Sonoma County. Each shelter has a different intake process. Additionally, some shelters serve specific populations and have different criteria for entry.

COTS' Mary Isaak Center (MIC)

Application information: Applications are accepted during mealtimes. 11:30am-12:30pm and 5:00pm-6:00pm. everyday. Applications are available at MIC. Applications can be emailed to cinclan@cots.org, or rphoenix@cots.org

Intake/Waitlist information: Beds are offered on a first come-first served basis. Shelter staff will contact when a bed is available. Applicants are called up to 3 times before being removed from wait list. Clients can check their waitlist status by calling **707-708-0537 or 707-765-6530 ext. 207.** Clients without phones are encouraged to come to the shelter for check ins during meal service or indicate where they are staying so outreach teams can contact them when a bed is available.

Catholic Charities' Sam Jones Hall (Single Adults Shelter)

Application Information: Applications for shelter must be done in person at the Homeless Service Center at located at 301 6th Street, Santa Rosa. For more information, call **(707) 308-4684**. Applications are accepted Monday through Friday 9:00am – 3:00pm.

Intake/Waitlist information: Applicants are served on a first come-first served basis. When an individual is reached on the wait list, staff will contact the applicant by phone or, if the applicant lacks a phone, will work with HOST team to make contact. Staff/HOST will make 3 attempts to contact an applicant. If staff is unable to make contact, the applicant will be moved to the bottom of the wait list. Individuals can check their wait list status by calling **(707) 308-4684** or drop by the Homeless Service Center.

Catholic Charities' Family Support Center (families with children only or expectant couples/mothers in 3rd trimester of pregnancy)

Application information: Applications are made by calling the Family Support Center at **(707) 542-5426.** Applications are accepted Monday through Friday 8:30am – 4: 00pm.

Staff will contact applicant within 1 business day to begin application process or to add the applicant to the wait list.

Intake/Waitlist information: Applicants are served on a first come-first served basis. When an individual is reached on the waitlist, staff will contact the applicant by phone or, if the applicant lacks a phone, will work with HOST team to make contact. An intake appointment will be scheduled Monday through Friday 8:30am – 7: 00pm or Saturday or Sunday (by prearranged appointment 9:00am – 3:00pm) Staff/HOST will make 3 attempts to contact an applicant. If staff is

unable to make contact, the applicant will be moved to the bottom of the wait list. Individuals can check their wait list status by calling **(707) 542-5426.**

COTS' Kids Family Shelter (Families with children only)

Intake information/waitlist information: Call (707) 756-6530 extension 300 for a phone screening and to sign up for the waiting list.

Additional information: Families are encouraged to be vaccinated for COVID. Shelter has limited capacity.

Social Advocates For Youth (SAY) Dream Center and Coffee House Teen Shelter (Transitional Aged youth only)

Application/Intake information: Application/Intakes can be done 24-7. Those interested can call the SAY Crisis line: **1-888-729-0012.**

Additional information: All shelters are co-ed; The Dream Center Emergency Shelter is for youth ages 18-24 dorm style and The Coffee House Teen Shelter is for youth ages 12-17.

Nation's Finest, Hearn House (Veterans Only)

Application Information: Beds are prioritized based on vulnerability. Those interested in shelter should contact Housing Coordinator at **707-548-3247/1-833-468-9676**. If there is not availability, the client can be placed on a waiting list and staff will refer client to other services.

Intake/Waitlist Information: When an applicant is reached on the waitlist, the Housing Coordinator will contact the client to schedule an intake appointment. If the Housing Coordinator is unable to contact the client within 14 days of notice of service availability, they will be removed from the waitlist.

Additional Information: Program has strict entry requirements. Must be a veteran that is VA medically eligible, no sex offenders, COVID restrictions, service animals will be considered. (call for more information)

The Rose (for women with children, boys up to age 11)

Intake information: Beds are subject to availability. Individuals seeking assistance can apply at 101 6th St. Santa Rosa, CA Mon-Fri at 11am. Saturday and Sunday at 1:30pm. For more information, please call (707) 542-4817.

Additional Information: No sex offenders if charges involve minors.

Redwood Gospel Mission: (single adults only)

Intake information: Beds are subject to availability. Individuals seeking assistance can apply at 101 6th St. Santa Rosa, CA Mon-Fri at 11am. Saturday and Sunday at 1:30pm. For more information, please call (707) 542-4817.

YWCA Domestic Violence Shelter

Intake information: The Safe House provides refuge in a confidential location for victims of domestic violence and their dependent children fleeing domestic violence. Families seeking safety from domestic violence can call the hotline **(707) 546-1234** to discuss options, including the YWCA's residential program known as the Safe House.

West County Shelter

Intake information: Those interested in shelter must make a referral request at the West County Community Services offices located at 16390 Main St, Guerneville on Mondays, Tuesdays, Wednesdays and Fridays between 9am. and 4pm. If there is availability, an intake assessment will be scheduled. If there is no availability, the client will be placed on a waitlist. Clients may not go to the shelter directly.

Additional Information: No upfront legal barriers to shelter. COVID testing is encouraged at intake and every Wednesday.