

FSP CLIENT SERVICES (FSP) CODING

Full Service Partnership (FSP) programs provide a full spectrum of services to clients who require intensive treatment and meet certain eligibility requirements. Based on the philosophy of “Whatever it takes,” FSPs provide mental health services, medication support, case management, and other supportive activities to meet clients’ mental health, medical, housing, recreational, vocational, and educational needs.

The vast majority of clinical services provided through FSP programs are Medi-Cal reimbursable as specialty mental health services. Some services, however, may meet the FSP program-model guidelines for keeping clients engaged in services and their basic needs met, but not qualify as Medi-Cal reimbursable specialty mental health services. The Mental Health Services Act (MHSA) provides extra funding to FSP programs to cover such services.

Starting July 1, 2020, the “FSP Client Services (FSP)” procedure code allows clinicians to document such services. To be coded as “FSP Client Services,” services must be linked to stabilizing the client’s mental health, even if they do not qualify as reimbursable specialty mental health services.

Please note:

- Any service that can be claimed as a medically necessary specialty mental health service should be claimed using the appropriate Medi-Cal reimbursable procedure code. “FSP Client Services” should be used **only** as a “code of last resort” when providing necessary but non-claimable outreach, engagement, and resource services to promote the client’s well-being and mental health.
- Think about the clinical service you are providing, rather than the setting. You can provide Medi-Cal reimbursable rehabilitation services in the grocery store, in a car, in a waiting room, etc. Use time spent with your client to work on skill-building, rather than simply running errands for or with your client, whenever possible.

“FSP Client Services” progress notes must be written in PIRPL format.

Example Activities:

FSP Client Services	Targeted Case Management	Rehabilitation/IHBS	NPC
Assisting a client in obtaining clothing		Providing medically necessary coaching during any activity (e.g., coaching to reduce symptoms of anxiety or paranoia so that the client can complete the activity on their own), even if the activity itself is on the FSP Client Services list	
Grocery shopping with a client			
Taking client to get lab work done			
Picking up medication at the pharmacy with or without the client present			
Filling out rental or job applications for a client	Filling out rental or job applications for a client, <i>if</i> the application requires your clinical expertise as a mental-health professional (e.g., supportive housing through Buckelew, supportive job training through the Co-op, etc.)		Faxing, copying, reading or writing emails, scheduling appointments, and other clerical activities
Taking client to NA or AA meeting, or other support groups		Taking client to NA or AA meeting, or other support groups, <i>if</i> providing feedback about the client's socialization skills as part of their client-plan goals	Taking client to an activity that cannot be linked to stabilizing client's mental health
Completing PAF and KET forms	Completing referrals for residential placements, completing SSI forms for or with client, or completing referrals to supportive housing or job training, when the connections to the client's mental-health condition and impairments are clearly documented		

FSP Client Services	Targeted Case Management	Rehabilitation/IHBS	NPC
<p>Providing transportation to mental health services, groups, doctor appointments, or specific destination that client needs to get to that is directly linked to stabilizing mental health condition when client does not have another form of transportation</p>	<p>Targeted Case Management provided while transporting the client</p>	<p>Rehab/IHBS provided while transporting the client</p>	<p>Providing transportation that cannot be linked to stabilizing client's mental health</p>
<p>Providing support to a parent/caregiver to secure a job or to be linked with their own mental health services, if linked to the stabilization of client's mental health condition</p>		<p>IHBS only: Providing support to a parent/caregiver to secure a job or to be linked with their own mental health services, <i>if</i> the client qualifies for IHBS <i>and</i> it's part of the Child-Family Team goals</p>	<p>Making CPS, APS, or other mandated reports, verbal or written</p>