

# SONOMA COUNTY BEHAVIORAL HEALTH DIVISION

## Drug Medi-Cal Provider Directory March 2024

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As a Sonoma County Medi-Cal beneficiary, if you think you or a family member needs substance use services, call the Access Line at (707) 565-6900 or (800) 870-8786 (toll-free), or if you are hearing/speech impaired, call the California Relay Services (CRS) at 711 (TTY/TDD). The Access Team will perform a screening and referral to an appropriate Plan provider, who will perform an assessment to determine medical necessity.

To find out if a Provider is accepting new beneficiaries, please contact the Access Line at (707) 565-6900 or if you are hearing/speech impaired, please call the CRS at 711 (TTY/TDD). Note that all of the below Providers can accommodate persons with physical disabilities and serve Sonoma County Medi-Cal beneficiaries.

Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice.

If you require this document in an alternate format (example: Braille, Large Print, Audiotape, CD-ROM), you may request an alternate format, at no cost to the beneficiary, by calling the Access Line at (707) 565-6900 or (800) 870-8726 (toll-free), or if you are hearing/speech impaired, please call the CRS at 711 (TTY/TDD).

Provider Site	Service Type	Populations Served	Cultural Capacity/ Specialty	Non-English Language(s)	Hours of Operation	Disability Access
Bucklew Athena House 540 Middle Rincon Road Santa Rosa, CA 95409 (707) 335-0702  <a href="https://bucklew.org/services/sonoma-county/athena-house/">https://bucklew.org/services/sonoma-county/athena-house/</a>	Perinatal Residential	Women and Children		Spanish	24/7	Yes

**Provider is currently accepting new beneficiaries.**

Provider	Licensure	License Number	National Provider Identification Number	Completed Cultural Competency
Barth, Lauren	Substance Use Disorder Counselors - Regist	R1520180823	1235815093	No
Campbell, Christine	Substance Use Disorder Counselors - Regist	1517460823	1821775578	No
Chapman, Jaime	Substance Use Disorder Counselors - Regist	R1506990523	1104696038	No
Clay, Ruby	Substance Use Disorder Counselors - Regist	R1522260823	1265110837	No
Jensen, Loretta	Substance Use Disorder Counselors - Regist	r1513040723	1376227934	Yes
Shubin, Imani	Substance Use Disorder Counselors - Regist	R1513090723	1922782580	No
Tejeda, Angela	Associate Clinical Social Worker	110008	1568005205	No
Thein, Tonya	Substance Use Disorder Counselors - Regist	1512320623	1891476289	No

Provider Site	Service Type	Populations Served	Cultural Capacity/ Specialty	Non-English Language(s)	Hours of Operation	Disability Access
DAAC Adolescent Outpatient 2403 Professional Dr. Santa Rosa, CA 95403 (707) 544-9011  <a href="https://www.cpdaac.org/">https://www.cpdaac.org/</a>	Outpatient	Adolescents	Multicultural Staff		Mon - Thur 9am - 9pm; Fri 9am - 5pm	Yes

**Provider is currently accepting new beneficiaries.**

Provider	Licensure	License Number	National Provider Identification Number	Completed Cultural Competency
Hernandez, Miguel	Substance Use Disorder Counselors - Certifi	7436	1629519384	No

Provider Site	Service Type	Populations Served	Cultural Capacity/ Specialty	Non-English Language(s)	Hours of Operation	Disability Access
DAAC Adult Outpatient & Intensive Outpatient 2403 Professional Drive Santa Rosa, CA 95403 (707) 544-3295  <a href="https://www.cpdaac.org/">https://www.cpdaac.org/</a>	Outpatient, Intensive Outpatient	Adults and Older Adults	Multicultural Staff, families, couples and counseling	Spanish	Mon - Thur 9am - 9pm; Fri 9am - 5pm	Yes

**Provider is currently accepting new beneficiaries.**

Provider	Licensure	License Number	National Provider Identification Number	Completed Cultural Competency
Aday, Cheryl	Substance Use Disorder Counselors - Certifi	C6811214	1093061822	Yes
Bush, Bryan	Substance Use Disorder Counselors - Regist	6738	1801584636	No
Carsillo, Pablo	Substance Use Disorder Counselors - Certifi	Ci35070322	1639658123	Yes
Clay, Gayle	Substance Use Disorder Counselors - Regist	6376	1023527629	No
Denis, Kai	Substance Use Disorder Counselors - Certifi	Ci35940622	1003520826	Yes
Echols, Shaline	Substance Use Disorder Counselors - Regist	8588	1639684806	No
Garcia, Frederica	Substance Use Disorder Counselors - Regist	11591	1639778558	No
Job, Linda	Substance Use Disorder Counselors - Certifi	7716	1801329784	No
Mcneil, Sherri	Substance Use Disorder Counselors - Regist	10678	1013503879	No
Perez, Carmen	Licensed Clinical Social Worker	116902	1932587292	No
Sullivan, Andrea	Associate Clinical Social Worker	112006	1518739606	No
Sutton, Donna	Substance Use Disorder Counselors - Certifi	6320	1073647004	No
Tafolla, Brenda	Substance Use Disorder Counselors - Regist	10707	1487275327	No
Thomas, Rahsheeda	Substance Use Disorder Counselors - Regist	16673	1578055646	No

Provider Site	Service Type	Populations Served	Cultural Capacity/ Specialty	Non-English Language(s)	Hours of Operation	Disability Access
DAAC Perinatal Intensive Outpatient 2403 Professional Drive Santa Rosa, CA 95403 (707) 544-3295  <a href="https://www.cpdaac.org/">https://www.cpdaac.org/</a>	Outpatient	Pregnant Women, Mothers with children age 18 months or younger	Multicultural Staff		Mon–Fri 9 a.m.–5 p.m	Yes

**Provider is currently accepting new beneficiaries.**

Provider	Licensure	License Number	National Provider Identification Number	Completed Cultural Competency
Holman, Katherine	Nurse Practitioner	95001319	1770679839	Yes
Jeffries, Jada	Associate Clinical Social Worker	109768	1508541418	No
Ramos, Melvy	Substance Use Disorder Counselors - Certifi	11556	1568900983	Yes
Schumann, Katherine	Substance Use Disorder Counselors - Certifi	7389	1306564612	No

Provider Site	Service Type	Populations Served	Cultural Capacity/ Specialty	Non-English Language(s)	Hours of Operation	Disability Access
DAAC Redwood Empire Addictions Program (OTP) 2403 Professional Dr. Santa Rosa, CA 95403 (707) 526-2999  <a href="https://www.cpdaac.org/">https://www.cpdaac.org/</a>	Opioid treatment program, medication assisted treatment	Adults and Adolescents		Spanish	Mon - Fri 6 a.m. – 2 p.m.; Sat-Sun, 7a.m. - 12:30 p.m.	Yes

**Provider is currently accepting new beneficiaries.**

Provider	Licensure	License Number	National Provider Identification Number	Completed Cultural Competency
Anconetani, Gabriella	Substance Use Disorder Counselors - Certifi	6646	1184834327	Yes
Buelle, David	Substance Use Disorder Counselors - Certifi	2315498 I	1760160717	No
Daw, Karen	Substance Use Disorder Counselors - Regist	14660	1871291344	No
Dunbar, Lisa	Substance Use Disorder Counselors - Regist	14115	1679188478	No
Ferrel, Barbara	Registered Nurse	20513	1467741397	No
Haglund-hill, Jennifer	Substance Use Disorder Counselors - Certifi	8997	1063974657	No
Hernandez, Miguel	Substance Use Disorder Counselors - Certifi	7436	1629519384	No
Kenyon, Kari	Substance Use Disorder Counselors - Certifi	10894	1225577968	Yes
Mcguire, Pamela	Substance Use Disorder Counselors - Certifi	7494	1245441781	Yes
Miller, Erin	Substance Use Disorder Counselors - Regist	R1447321021	1417738659	No
Nash, Jeremy	Substance Use Disorder Counselors - Regist	15720	1609641810	No

Provider Site	Service Type	Populations Served	Cultural Capacity/ Specialty	Non-English Language(s)	Hours of Operation	Disability Access
Hilltop Recovery Services 14715 HIGHWAY 20 Clearlake Oaks, CA 95423 (707) 998-1800 <a href="http://hilltoprecovery.net/">http://hilltoprecovery.net/</a>	Residential	Adults			24/7	

**Provider is currently accepting new beneficiaries.**

Provider	Licensure	License Number	National Provider Identification Number	Completed Cultural Competency
Carter-runyon, Lori	Substance Use Disorder Counselors - Certifi	6382	1194969113	No
Cline, Christopher	Substance Use Disorder Counselors - Regist	15805	1679351399	No
Cook, Lyndsey	Substance Use Disorder Counselors - Certifi	9868	1235762402	No
Davis, Rikki	Substance Use Disorder Counselors - Regist	13281	1336863158	No
Drummond, Pearlina	Substance Use Disorder Counselors - Certifi	6785	1922496199	No
Gerber, Heather	Substance Use Disorder Counselors - Regist	15483	1093409328	No
Hawley, William	Substance Use Disorder Counselors - Regist	11828	1235707795	No
Herbert, Heather	Substance Use Disorder Counselors - Regist	14092	1386360782	No
High, Kimberly	Substance Use Disorder Counselors - Certifi	6637	1093103236	No
Kavanaugh, Pete	Substance Use Disorder Counselors - Regist	15061	1649974759	No
Logan, Paige	Substance Use Disorder Counselors - Regist	15712	1760160170	Yes
Narvaes, Rosemary	Substance Use Disorder Counselors - Regist	11937	1679145155	No
Roberts, Daylen	Licensed Clinical Social Worker	107044	1699102004	No
Runyon, Ryan	Substance Use Disorder Counselors - Certifi	6381	1386072320	No
Sheridan, John	Substance Use Disorder Counselors - Certifi	12464	1316604218	No
Sullivan, Sean	Substance Use Disorder Counselors - Regist	14729	1356049191	No

Provider Site	Service Type	Populations Served	Cultural Capacity/ Specialty	Non-English Language(s)	Hours of Operation	Disability Access
Santa Rosa Treatment Program 625 Steele Lane Santa Rosa, CA 95403 (707) 576-0818  <a href="https://www.srtp.net/">https://www.srtp.net/</a>	Opioid (Narcotic) Treatment Program	Adults		Spanish	Mon-Fri; 6am-2pm, Dosing Hours; 6am-11am, Sat-Sun-Holidays; 7am-10am	Yes

**Provider is currently accepting new beneficiaries.**

Provider	Licensure	License Number	National Provider Identification Number	Completed Cultural Competency
Aaron, Amanda	Psychiatric Technician	36689	1851644371	Yes
Blair, Benjamin	Substance Use Disorder Counselors - Regist	R1499800323	1003510769	Yes
Brophy, Pam	Substance Use Disorder Counselors - Certifi	Aii16041218	1700421005	Yes
Collins, Jesse	Substance Use Disorder Counselors - Certifi	7116	1417352659	Yes
Denton-cardarelli, Margot	Substance Use Disorder Counselors - Certifi	10649	1801413901	Yes
Elrod, Kirk	Substance Use Disorder Counselors - Certifi	176973 III	1235588849	Yes
French, Zander	Substance Use Disorder Counselors - Certifi	Ci38260423	1033689765	Yes
Hines, Jessica	Substance Use Disorder Counselors - Regist	15518-RAC	1841930344	Yes
Jensen, Michelle	Substance Use Disorder Counselors - Certifi	7637	1538289814	Yes
Lucas, Christina	Registered Nurse	2673	1194948984	No
Mckibbin, Tama	Substance Use Disorder Counselors - Certifi	7518	1578735650	Yes
McMains, Jami	Licensed Vocational Nurse	203316	1679804686	Yes
Petersen, Robin	Substance Use Disorder Counselors - Regist	6860	1780030858	No
Rea, Josie	Substance Use Disorder Counselors - Regist	7842	1255850996	Yes
Rodriguez-maldonado, Marilyn	Licensed Vocational Nurse	279769	1568870533	No
Skogberg, Tina	Substance Use Disorder Counselors - Certifi	7732	1922218056	Yes
Sutton, Foxine	Substance Use Disorder Counselors - Regist	16825-RAC	1699557405	No



Provider Site	Service Type	Populations Served	Cultural Capacity/ Specialty	Non-English Language(s)	Hours of Operation	Disability Access
Women's Recovery Services 98 Hendley St. Santa Rosa, CA 95404 (707) 527-0412  <a href="https://www.womensrecoveryservices.org/">https://www.womensrecoveryservices.org/</a>	Perinatal Residential	Pregnant Women, Mothers with children age 18 months or younger	Multicultural Staff	Spanish	24/7	Yes

**Provider is currently accepting new beneficiaries.**

Provider	Licensure	License Number	National Provider Identification Number	Completed Cultural Competency
Adorador, Alexis	Licensed Marriage & Family Therapist	25287	1982754792	No
Avina, Angelica	Substance Use Disorder Counselors - Certifi	6266	1164555710	No
Cardenas, Maria	Substance Use Disorder Counselors - Certifi	8749	1407326408	Yes
Madrigal, Diane	Substance Use Disorder Counselors - Certifi	5900	1356830095	Yes
Maese, Hannah	Substance Use Disorder Counselors - Regist	R1517040823	1922780469	Yes
Wallace, Jennifer	Substance Use Disorder Counselors - Regist	R1441130821	1508532953	No

## NONDISCRIMINATION NOTICE

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Discrimination is against the law. The MHP follows Federal civil rights laws. The MHP does not discriminate, exclude people, or treat them differently because of race, color, national origin, age, disability, or sex.

The MHP provides:

- Free aids and services to people with disabilities to help them communicate better, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact The SCBH Access Team (24/7) by calling 1-800-870-8786 (toll-free) or 707-565-6900. Or, if you cannot hear or speak well, please call 1-800-735-2929 or 711.

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## **HOW TO FILE A GRIEVANCE**

If you believe that the MHP has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the MHP. You can file a grievance by phone, in writing, in person, or electronically:

- **By phone:** Contact Sonoma County Behavioral Health Grievance Coordinator by calling 707-565-7895 (Mon-Fri 8am-5pm) or calling 1-800-870-8786 (toll-free) 24/7. Or, if you have trouble hearing or speaking, please call 1-800-735-2929 or 711.
- **In writing:** Fill out a grievance form, or write a letter and send it to:

**Sonoma County Behavioral Health  
C/O Grievance Coordinator  
2227 Capricorn Way, Suite 207  
Santa Rosa, CA 95407-5419**

- **In person:** Visit your provider's office or the MHP and say you want to file a grievance.

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## **OFFICE OF CIVIL RIGHTS**

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights by phone, in writing, or electronically:

- **By phone:** Call **1-800-368-1019**. If you cannot speak or hear well, please call **TTY/TDD 1-800-537-7697**.
- **In writing:** Fill out a complaint form or send a letter to:

**U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201**

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**Electronically:** Visit the Office for Civil Rights Complaint Portal at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>.

## LANGUAGE ASSISTANCE

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### **English**

ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call 24/7 toll-free 1-800-870-8786 toll free number or 707-565-6900 (TTY: 1-800-735-2929 or 711).

ATTENTION: Auxiliary aids and services, including but not limited to large print documents and alternative formats, are available to you free of charge upon request. Call 707-565-6900 or 1-800-870-8786 (TTY: 1-800-735-2929 or 711).

### **Español (Spanish)**

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-870-8786 or 707-565-6900 (TTY: 1-800-735-2929 or 711).

### **Tiếng Việt (Vietnamese)**

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-870-8786 or 707-565-6900 (TTY: 1-800-735-2929 or 711).

### **Tagalog (Tagalog – Filipino)**

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-870-8786 or 707-565-6900 (TTY: 1-800-735-2929 or 711).

### **한국어 (Korean)**

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-870-8786 or 707-565-6900 (TTY: 1-800-735-2929 or 711) 번으로 전화해 주십시오.

### **繁體中文 (Chinese)**

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-870-8786 or 707-565-6900 (TTY: 1-800-735-2929 or 711)。

### **Հայերեն (Armenian)**

Ուշադրութեամբ: Եթե խոսում եք հայերեն, ապաձեզ անվճար կարող եմ տրամադրվել լեզվական աջակցում թյան ծառայում թյան ներ: Ձան գահարեք 1-800-870-8786 or 707-565-6900 (TTY: 1-800-735-2929 or 711).

### **Русский (Russian)**

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-870-8786 or 707-565-6900 (TTY: 1-800-735-2929 or 711).

**فارسی (Farsi)**

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با (TTY: 1-800-735-2929 or 711) or 707-565-6900 or 1-800-870-8786 تماس بگیرید.

**日本語 (Japanese)**

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-870-8786 or 707-565-6900 (TTY: 1-800-735-2929 or 711) まで、お電話にてご連絡ください。

**Hmoob (Hmong)**

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-870-8786 or 707-565-6900 (TTY: 1-800-735-2929 or 711).

**ਪੰਜਾਬੀ (Punjabi)**

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-800-870-8786 or 707-565-6900 (TTY: 1-800-735-2929 or 711) 'ਤੇ ਕਾਲ ਕਰੋ।

**العربية (Arabic)**

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-870-8786 or 707-565-6900 (رقم هاتف الصم والبكم: 1-800-735-2929 or 711).

**हिंदी (Hindi)**

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। [1-800-870-8786 or 707-565-6900 (TTY: 1-800-735-2929 or 711) पर कॉल करें।

**ภาษาไทย (Thai)**

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-870-8786 or 707-565-6900 (TTY: 1-800-735-2929 or 711).

**ខ្មែរ(Cambodian)**

ប្រយ័ត្ន: អ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយមនុស្សធម៌ភាសា រោយមិនគិតថ្លៃ គឺអាចមានសំរាប់អ្នក។ មុនេ ចូល ទូរស័ព្ទ 1-800-870-8786 or 707-565-6900 (TTY: 1-800-735-2929 or 711)។

**ພາສາລາວ (Lao)**

ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-800-870-8786 or 707-565-6900 (TTY: 1-800-735-2929 or 711).