

NOABDs are to be issued when the following timely access standards are not met.

<b>Timely Access Standards</b>	
<b>Modality Type</b>	<b>Standard</b>
Outpatient Services – Substance Use Disorder Services	Offered an appointment within 10 business days of request for services
Non-Urgent Follow-up Appointments with a Non-Physician	Offered with a non-physician within 10 business days of request for services
Residential	Offered an appointment within 10 business days of request for services
Narcotic Treatment Program (NTP) <sup>1</sup>	Offered an appointment within 3 business days of request for services
Urgent Care Appointments	For services that do not require prior authorization, offered <b>within 48 hours from</b> the date of request.
Urgent Care Appointments	For services that do require prior authorization, offered <b>within 96 hours</b> from the date of request.
<p>Note: For NTP patients, the NTP standards apply equally to both buprenorphine and methadone where applicable. Buprenorphine is not specified in several areas of the current regulations so we default to the federal regulations. (For example, with take home medication, time in treatment requirements are not applicable to buprenorphine patients.) 28 CCR § 1300.67.2.2, subd. (b)(7)</p>	