☐ Client Name Change (Client's name must match MEDS) *							SS#	:
New name (Last and First):								
☐ New Personal Service Coordinator *								
Transfer from (name):					Transfer to (name):			
Program Name:					Program Name:			
☐ Authorized Bed Hold								
Facility Name:					Date Left Facility:			Returned to Facility:
Facility RU:				•	From	1	Through	
☐ Facility Discharge/Admit								
Discharged Date:					Admission Date:			
Discharged from (Facility Name/RU)).					mission to lame/RU):		
Discharge Facility	<i>,</i> .					on Facility		
Address: Discharge Facility						Address: on Facility		
Phone Number:					Phone	e Number:		
New Home Address and/or phone number *								
New monthly rent	t amou	int: \$			Phone	.		
Address:					Number:			☐ Home ☐ Work ☐ Cell
☐ New Living Arrangements (check all that apply and add name if applicable)								
☐ Psychiatric Hospital:					☐ Board & Care:			
Homeless					☐ Room & Board:			
□ IMD:					☐ Section 8 Housing			
☐ Independent Living w/o Cooking Facilities					☐ Shared Living			
☐ Independent Living with Cooking Facilities					☐ SNF:			☐ Medical ☐ Mental Health
☐ Jail					Social Rehabilitation Program:			
☐ Medical Hospita	al:				Other (describe):		
Copies to (required—check all that apply)								
☐ DHS Claiming (707-565-4785) ☐ Public Conservator's Office (707-565-5739) ☐ Social Security Administration (833-940-2149) Do Not Send to SSA if sending to Tsunami.								
☐ Hospital Liaison (707-565-4866) ☐ SCBH Contractor:								Tsunami (707-462-6235)
☐ Linkage Admin Support (707-565-4892) ☐ Other:								
Faxed to the abo	ove or	n:		by				
(Date) (Staff Name)								me)
Person completing form (print):						Date:		Ext:
Avatar Data Entry Initials:						Date:		
COUNTY OF SONOMA DEPARTMENT OF HEALTH SERVICES BEHAVIORAL HEALTH DIVISION					Name:			
Client Change of Status Notification Page 1 – County Staff, See Back for Instructions					Client #	:		

Client Change of Status Notification form procedures

Personal Service Coordinator (PSC) responsibilities:

Complete this form any time there is a change in the client's name, PSC, facility discharge/admit, new home address and/or phone number, monthly rent, living arrangements, or if there is an authorized bed hold on a placement. Information about the new living arrangement is very important, as the amount of money a client receives from Social Security depends upon the kind of living arrangement in which the client resides.

- 1. Client Name Change: Client name must match MEDS information (if unsure check with clerical staff).
- 2. **New Personal Service Coordinator:** Provide transfer from PSC name and program and transfer to PSC name and program.
- 3. **Authorized Bed Hold:** For the authorized bed hold indicate the name and reporting unit (RU) of the facility where the bed is being held and for which dates. In the new living arrangement indicate where the client will be temporarily located during the bed hold.
- 4. **Facility Discharge/Admit:** Provide facility name/RU, discharge/admission dates, and facility address and facility phone number, as applicable.
- 5. New Home Address/and or phone number: Provide new address and/or phone number as applicable.
- 6. **New monthly rent:** Provide the monthly rent amount is the rent has changed.
- 7. New Living arrangements: Check all that apply and add name if applicable. For Skilled Nursing Facility (SNF) select whether client is at the medical or mental health side of the facility.
- 8. Copies to: Check the boxes of all the entities that need a Change of Status Notification:
 - For moves in or out of IMDs, Board & Cares, and Social Rehabilitation Programs send to: DHS Claiming, Linkage Admin Support, Public Conservator (if applicable), Representative Payee (if applicable) and the Social Security Administration. NOTE: If sending to Tsunami do not send to Social Security Administration.
 - For authorized bed holds: send to DHS Claiming, Linkage Admin Support and the Public Conservator's office.
 - For Psychiatric Hospital admissions and discharges: send to the Hospital Liaison
 For all other address and/or name changes: send to DHS Claiming, Public Conservator (if applicable), Representative Payee (if applicable) and the Social Security Administration. NOTE: If sending to Tsunami do not send to Social Security Administration.
 - **For a new PSC**: send to Public Conservator (if conserved), Representative Payee (if applicable), and any applicable SCBH contractors.
- 9. **Print the staff** name, date, and phone extension of the person completing the form and give to clerical staff.

Clerical responsibilities:

- 1. Using the Update Client Data form in Avatar, make needed changes. For name changes, verify the new name matches exactly what's in MEDS.
- 2. Fax the Client Change of Status Notification form to the entities indicated on Page 1 and document in the shaded box the date the document was faxed and the clerical name that completed the faxing. Verify the SS# box is filled out when faxing to Social Security Administration.
- 3. Clerical Staff responsible for Updating Avatar when there are changes to items marked *

Claiming responsibilities:

1. Claiming receives Change of Status form from Clerical and completes the openings, discharges, and any change of status information for contracted facilities.

COUNTY OF SONOMA DEPARTMENT OF HEALTH SERVICES
BEHAVIORAL HEALTH DIVISION

Client Change of Status Notification

Page 2 – Instructions