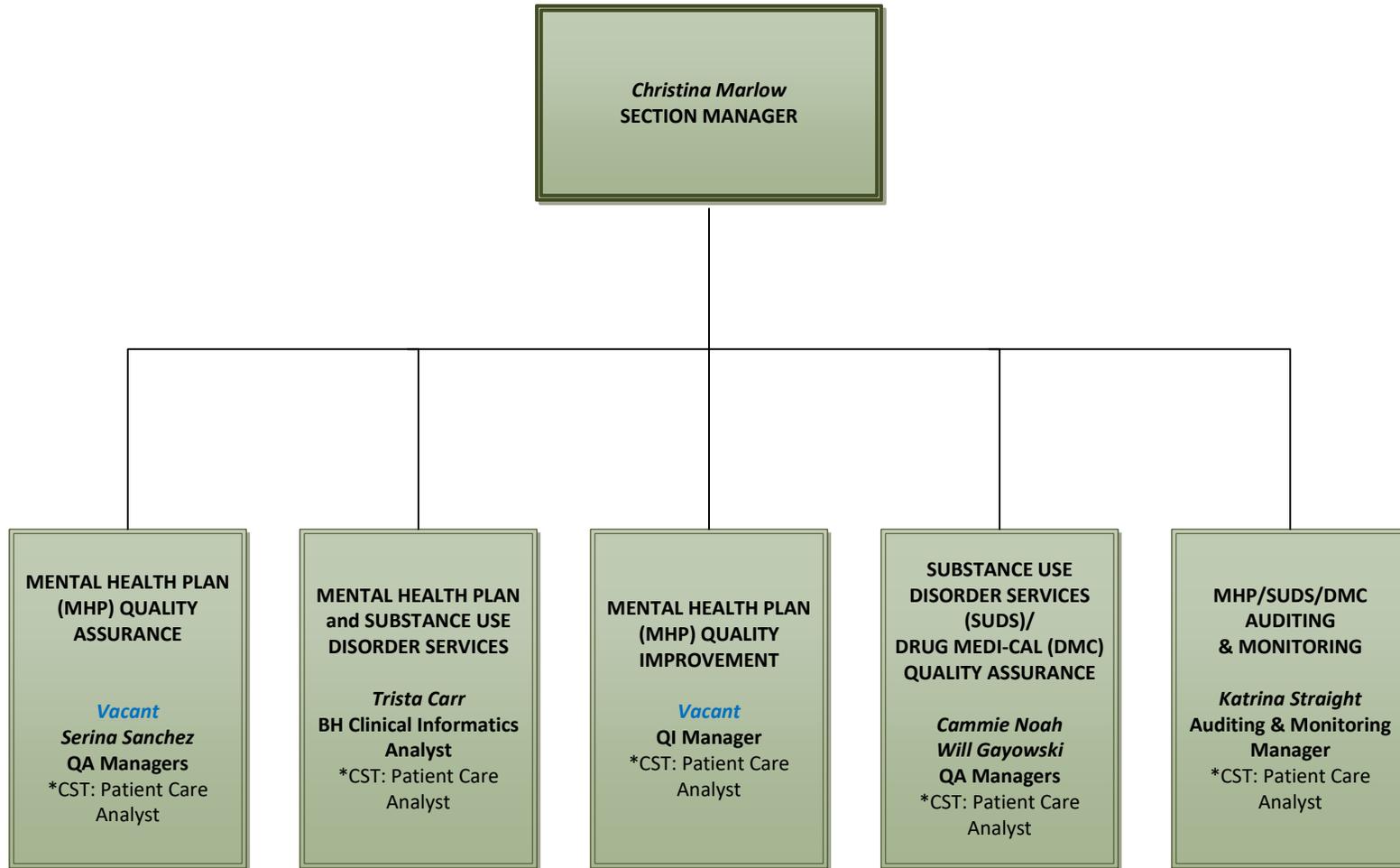




**QUALITY ASSESSMENT &
PERFORMANCE IMPROVEMENT**

Director: Tina Rivera
Issue Date: February 1, 2024
(Organizational Chart)



Quality Assessment & Performance Improvement

- Christina Marlow, Section Manager
 - Mental Health Plan (MHP) Quality Assurance, Vacant, Serina Sanchez, QA Managers; *CST: Patient Care Analyst
 - Mental Health Plan and Substance Use Disorder Services, Trista Carr, BH Clinical Informatics Analyst; *CST: Patient Care Analyst
 - Mental Health Plan (MHP) Quality Improvement, Vacant, QI Manager; *CST: Patient Care Analyst
 - Substance Use Disorder Services (SUDS)/Drug Medi-Cal (DMC), Quality Assurance, Cammie Noah & Will Gayowski, QA Managers; *CST: Patient Care Analyst
 - MHP/SUDS/DMC Auditing & Monitoring, Katrina Straight, Auditing & Monitoring Manager; CST: Patient Care Analyst