

QUALITY ASSESSMENT & PERFORMANCE IMPROVEMENT

Christina Marlow
SECTION MANAGER

**MENTAL HEALTH PLAN (MHP)
QUALITY ASSURANCE**

Katrina Suprise
QA Manager

*CST: Patient Care Analyst

**MENTAL HEALTH PLAN (MHP)
UTILIZATION REVIEW**

Lisa Nosal
QI Manager

*CST: Patient Care Analyst

**MENTAL HEALTH PLAN (MHP)
QUALITY IMPROVEMENT**

Nathan Hobbs
QI Manager

*CST: Patient Care Analyst

**SUBSTANCE USE DISORDER
SERVICES (SUDS)/
DRUG MEDI-CAL (DMC)
QUALITY ASSURANCE**

Cammie Noah
QA Manager

*CST: Patient Care Analyst

**MHP/SUDS/DMC AUDITING
& MONITORING**

Katrina Straight
Auditing & Monitoring
Manager

*CST: Patient Care Analyst

Quality Assessment & Performance Improvement

- Christina Marlow, Section Manager
 - Mental Health Plan (MHP) Quality Assurance: Katrina Surprise, QA Manager *CST: Patient Care Analyst
 - Mental Health Plan (MHP) Utilization Review: Lisa Nosal, QI Manager *CST: Patient Care Analyst
 - Mental Health Plan (MHP) Quality Improvement: Nathan Hobbs, QI Manager *CST: Patient Care Analyst
 - Substance Use Disorder Services (SUDS)/ Drug Medi-Cal (DMC) Quality Assurance: Cammie Noah, QA Manager *CST: Patient Care Analyst
 - MHP/SUDS/DMC Auditing & Monitoring: Katrina Straight, Auditing & Monitoring Manager *CST: Patient Care Analyst

*CST: Civil Service Title