## SONOMA COUNTY COMMUNITY DEVELOPMENT COMMISSION Project Staff Reports for FY 20-21 Homeless System of Care Errata Sheet (2/23/2021)

Organization	Project	Organization Staff Correction	CDC Staff Response
CATHOLIC CHARITIES	Homelessness Prevention (HP)	HP Spending was at 57% as of Dec. 31, 2020	Reimbursement requests for the first six months of FY 2020-2021 were not received by Jan. 11 as was the stated deadline, and reports used the information supplied by the deadline.
CATHOLIC CHARITIES	Homeless Outreach Support Team (HOST)	Report states that HOST serves Santa Rosa, and along the 101 Corridor to Rohnert Park. Catholic Charities adds that HOST conducts regular outreach to 40 different locations, including 7 sites in unincorporated Sonoma Co., 1 in Sebastopol, 10 in SR, and 22 in RP. In addition to common areas, HOST responds to outreach requests/referrals across So Co, including Jenner, Bodega, Forestville, and Guerneville.	Information provided by organizations with street outreach projects offering details of locations where project operate was used to describe the location of activities.
CATHOLIC CHARITIES	Homeless Services Center (HSC)	1. Catholic Charities wishes to correct the statement that HSC is not an outreach program. HSC is Sonoma County's open door into the homeless services system. HSC is home base to both Sonoma County's Coordinated Entry (CE) and the Homeless Outreach Services Team (HOST) headquarters, which further reinforces engagement of participants at HSC. HSC hosts structured weekly street outreach and a Friday HSC early breakfast using HOST staff and Catholic Charities volunteers. Goals of	1. HSC is, as Catholic Charities is stating, "an open door into the homeless services system." However, the project type itself does not meet the model described in the ESG regulations for Street Outreach. While it provides a valuable service, we cannot measure the same outcomes, as the outreach strategy does not match other Street Outreach strategies. This was highlighted in the report in the Street

CATHOLIC CHARITIES (continued)	Homeless Services Center (continued)	<ul> <li>outreach are to meet clients' immediate health and safety needs (distributing food, clothing, first aid), and building trusting relationship that increase clients' inclination to engage in housing services All outreach and engagement services provided are intended to encourage individuals to enter into homeless services and housing.</li> <li>2. Catholic Charities also disputes the statement that "many of HSC participants are not homeless", and states that this is not the case. Their review of records observe that less than 1% are not homeless, and are individuals for whatever reason maintain a mail address at HSC to receive communications, which further bolster their safety net.</li> </ul>	Outreach and the Other Project Type sections. 2. Challenges potentially due to a lack of exits from the project have lead staff to observations as stated in the staff report. This results in a large number of persons stated on the quarterly reports and HMIS data as enrolled in the project. Due to the project model and HMIS challenges associated with the HSC, only local dollars are able to fund the project.
SONOMA APPLIED VILLAGE SERVICES (SAVS)	Street Outreach	<ol> <li>SAVS not only focuses on "qualified residents," individuals with a disability who with or without reasonable accommodations meets the essential eligibility requirements, but they also served residents who failed to meet this narrow qualification, primarily people who are chronically homeless.</li> <li>SAVS operates in Santa Rosa, with some services in Western Sonoma County and the Rohnert Park area.</li> </ol>	
SOCIAL ADVOCATES FOR YOUTH (SAY)	Dream Center Emergency Shelter	In the report, it states 8 households increased income. A run report shows that 13 households increased income.	HMIS Data was used to pull reports for the data stated in the report.
SOCIAL ADVOCATES FOR YOUTH (SAY)	Homelessness Prevention	In the report, it states we served 2 individuals. We served 4 individuals, 2 individuals exited to permanent housing, 2 increased their income.	HMIS Data was used to pull reports for the data stated in the report.

SOCIAL ADVOCATES FOR YOUTH (SAY)	Rapid Re-Housing	1. In the report, it states that we served 9. A run report shows we served 10 individuals.	HMIS Data was used to pull reports for the data stated in the report.
		2. In the report, it states that 3 exited to permanent housing. A run report shows 4 have exited to permanent housing.	
SOCIAL ADVOCATES FOR YOUTH (SAY)	Street Outreach	In the report, it states that 17 obtained permanent housing. A run report shows 21 exited to permanent housing (report run – <u>Positive Exit Destinations and Re-Entry into</u> <u>Homeless Services.</u> )	HMIS Data was used to pull reports for the data stated in the report.