Compliance Audit:
Sonoma County Advertising Fund Recipients

For the Fiscal Year Ended
June 30, 2017

Engagement No: 3035
Report Date: May 17, 2019

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**Engagement No. 3035**

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Executive Summary

As a part of the 2017-2018 Audit Plan, the Internal Audit Division of the Sonoma County Auditor-Controller-Treasurer-Tax Collector’s Office (ACTTC) has completed a compliance audit of the Sonoma County Advertising Fund Grant Recipients. The Sonoma County Advertising Fund disbursed $1,666,286 to 63 community-based organizations and local governments for Fiscal Year 2016-17. The County Administrator’s Office (CAO) and the Economic Development Board selected 9 recipients to be audited, which covered $378,376, or 23% of the overall total disbursed.

All 9 entities listed in Appendix A complied with the terms of their respective grant agreements, except as follows:

1. We were not able to determine if $25,735 of expenses submitted for reimbursement by Sonoma County Vintners AgGregate (SCVA) on behalf of the Sonoma County Winegrape Commission (SCWC) met the requirements of the grant agreement and/or the Advertising and Promotion policy of the County Board of Supervisors.

2. The Russian River Chamber of Commerce incorrectly classified $2,562 in Advertising Fund revenue as membership dues collected. Since, based on the grant agreement, the County pays the grant recipients an amount equal to 10% of the membership dues they collect, Russian River Chamber of Commerce was over paid by $256.

The above findings and the related recommendations are discussed in more detail beginning on page 5 of this report.
Introduction and Background

Introduction

The ACTTC completed an audit of selected Sonoma County Advertising Fund grant recipients for the Fiscal Year Ended June 30, 2017. We conducted our audit in accordance with the *International Standards for the Professional Practice of Internal Auditing (Standards)*. These Standards require that sufficient information and evidence to achieve our audit objectives are identified, evaluated, and documented. The evidence obtained provides a reasonable basis for the results, observations, and recommendations contained in our report.

The purpose of this audit report is to furnish management independent and objective analyses, recommendations, and other information concerning the activities reviewed. The audit report is a tool to help management identify and implement improvements.

Background

There were 63 agreements awarded and $1,666,286 disbursed to community-based organizations and local governments from the Advertising Fund in the fiscal year ended June 30, 2017. Agreement amounts ranged from $190 to $175,000. The Advertising Fund recipients that were selected for review received a total of $378,376, which represents approximately 23% of the total disbursed during our audit period.

Additional background information is provided in Appendix A.

The 9 Advertising Fund recipients included in our audit were either selected by the CAO, or the Economic Development Board.

We applied the procedures listed below to the selected grant recipients’ Advertising Fund revenues and associated expenditures for the period covered by our audit. The grant recipient’s advertising expenditures were reviewed for compliance with thresholds set forth in their agreements with the County and the Advertising and Promotions Policy for the 2017 fiscal year.

Appendix B contains the Advertising and Promotions Policy that was in effect for the fiscal year ending June 30, 2017. The Advertising and Promotions grants are funded by the transient occupancy tax (TOT). The Sonoma County TOT increased from 9% to 12% with the passing of Measure L which took effect January 1, 2017. This increase is not reflected in the Advertising and Promotions Policy presented in appendix B. Measure L addresses the impacts of tourists by investing in roads, emergency response, workforce housing for families and veterans, water quality protection, and other County services.
Objectives and Scope

Objectives

The objectives of this audit were to:

1. Confirm that Advertising Funds received from the County of Sonoma were deposited into the selected grant recipient’s bank account and recorded in appropriate accounts in their general ledger.

2. Determine if the selected grant recipients had adequate controls in place to ensure compliance with Government Code Section 26100 as required by the Advertising and Promotions Policy found in Appendix B of this report and the terms of the grant agreements with the County.

Scope

The audit period covered the Advertising Fund grant agreements for the period from July 1, 2016 through June 30, 2017. The scope of our work included but was not limited to the following:

- A preliminary survey to update our knowledge of the operating environment
- Identify changes in laws and regulations, systems, personnel and organization structure
- A review and evaluation of internal controls designed to ensure compliance with the above requirements and to adequately reduce the risks identified

Our audit included inquiry, observation, and testing for assessing recipient’s controls over its deposits and advertising disbursements.
Procedures and Staff Acknowledgment

Procedures

We performed the procedures outlined below for 9 recipients listed in Appendix A to achieve our audit objectives with respect to advertising funds received and disbursed.

1) For each entity we audited, we reconciled the amounts it claimed for reimbursement from the County with the deposit shown on its bank statement and with the total grant revenue recorded in its general ledger account. We verified that each entity’s Advertising Fund revenue did not exceed the amount awarded.

2) We examined the General Ledger of the recipients to determine if expenditures meeting the grant requirements at least equaled the total grant amount. For a sample of grant related expenditures, we reviewed supporting documents to determine whether they met the funding category criteria, were recorded in the proper period and were properly classified as advertising expense.

3) We confirmed that staffing expenditures claimed agreed with the general ledger, employee timecards and payroll ledger.

Staff Acknowledgment

We appreciate the courtesy and cooperation extended to us by the CAO, Economic Development Board and the grant recipients. We would like to thank management and staff for their time, information, and cooperation throughout the audit.
We identified two items, as noted below, with a Risk Classification C: Control Findings, as a result of our procedures. For purposes of reporting our audit findings and recommendations, we classify audit report findings into three distinct categories to identify the perceived risk exposure. These categories are outlined in detail in Appendix C of this report.

**FINDING 1**

**CONDITION:**

SCVA submitted invoices totaling $282,467 to support the $174,324 in grant it was awarded for the period under audit. After reviewing a sample of invoices and finding a number of exceptions, we decided to review 100% of the invoices. We found that of the $282,467 in invoices submitted, disbursements of $148,589 clearly met the requirements of the grant agreement. Disbursements of $25,735 were not conclusively eligible for reimbursement under the grant agreement.

The $25,735 mentioned above includes invoices from SCWC totaling $23,640 that have the description “Public Relations fee for services on your behalf for the month of June, July...”. Based on that description we are not able to determine if the services provided are covered under the agreement between the County and SCVA entered into on June 15th, 2016. The remaining invoices covering $2,095 in expenses from SCWC are for hosting dinners for members of the media. It is unclear if providing dinners to the media qualify as Advertising and Promotions activities covered by the contract.

**CAUSE:**

The language in the Advertising and Promotions Policy and the grant agreement is ambiguous making it difficult for the grant recipient staff to comply with and County staff to review for compliance with its terms.

**CRITERIA:**

The grant agreement, the Advertising and Promotions Policy and the applications completed by the entity, describe the nature of activities eligible for reimbursement. The following are the salient terms and conditions relating to qualified costs:

1) The agreement states that the grantee services are to be rendered as set forth in the submitted application, and additionally that any expenditures be in compliance with the Advertising and Promotions Policy.

2) Invoices and other documentation provided to the County to support the grant reimbursement claims should contain sufficient detail to determine what expenses were for, and that services or items received comply with the grant agreement and Advertising and Promotions Policy.

3) The Advertising and Promotions Policy states “Advertising” shall be taken to mean the cost of advertisements in radio, television, newspapers and magazines, printing of newsletters, direct mail, posters and handbills, internet and other paid advertising, the purpose of which is to draw an increased attendance at an event”.

4) The Advertising and Promotions Policy states “Promotions” shall be taken to mean costs of communication primarily directed outside of the County for which the purpose is the further recognition of Sonoma County
and/or regional areas, events and/or activities in order to achieve favorable media attention and/or large audience exposure.”.

5) Examples of communication may include attendance at trade shows, public relations activities, in-county familiarization tours and marketing programs.

6) Public relations is defined as the business of inducing the public to have understanding for and goodwill toward a person, firm, or institution (i.e. the County).

EFFECT:

Grant funds may have been spent for purposes other than those approved by the County Board of Supervisors.

RECOMMENDATION:

1) The Community Investment Fund Policy (formerly the Advertising and Promotions Policy) and the grant agreement language should be made more clear and precise to assist in better identifying transactions that do not comply with the grant requirements.

2) Clear guidelines should be established for submitting documentation for reimbursement. All documentation submitted to support the grant reimbursement should comply with the grant agreement and/or the Community Investment Fund Policy.

3) We recommend that $25,735 in grant funds disbursed to SCVA for SCWC either be refunded to the County or additional documentation be provided sufficient to support the expenditures.

MANAGEMENT RESPONSE:

Management concurs with the audit recommendations and plans to take the following actions.

1) Review the Community Investment Fund Policy and the grant agreement language to identify areas that need clarification and present recommended changes for approval by the Board of Supervisors.

2) Review and update the claim submission guidelines to include language that establishes clear expectations for supporting documents under each of the different grant categories. Additionally if promotional grants are continued in Fiscal Year 2019-2020, additional updates will be made to further clarify which transactions comply with the grant requirements.

3) Request additional documentation from SCVA to determine if the $25,735 in grant funds were used in accordance to the Policy. If SCVA does not provide sufficient documentation, the CAO will request reimbursement.
FINDING 2

CONDITION:

New membership dues reported by the Russian River Chamber of Commerce were over stated by $2,562 for the 2017 fiscal period.

CAUSE:

Russian River Chamber of Commerce staff incorrectly classified $2,562 in prior period Advertising Fund reimbursements as new membership dues, and the County staff did not identify the error when processing the grant payment.

CRITERIA:

Funding may be provided to a Chamber of Commerce serving unincorporated areas of Sonoma County. Allocation of funds will be based upon an up to 10% match of membership dues and private cash contributions that are discretionary revenue to the chamber and are not associated with a particular event, function or position.

EFFECT:

The amount used to calculate new membership reimbursement due to the Russian River Chamber of Commerce was over stated by $2,562 resulting in $256 in over payment.

RECOMMENDATION:

The Russian River Chamber of Commerce should reimburse the County $256. We recommend that claim submissions are reviewed for any miscoding of revenues or erroneous entries prior to reimbursement.

MANAGEMENT RESPONSE:

Management concurs with the audit recommendations and the CAO will request reimbursement of $256 from the Russian River Chamber of Commerce.

OTHER MATTERS:

Some of the documentation submitted with the invoices for print or online promotional materials lacked evidence of the County of Sonoma logo and/or a statement indicating sponsorship as specified in the Advertising and Promotions Policy.

In certain instances it appears that only a few individual wineries participated in some of the media or public relations events and the documentation provided lacks information regarding how those wineries were selected.

Category C (Agricultural Promotion) claims included invoices from multiple agency’s other than SCVA and do not specify which invoices submitted in the documentation are to be considered for reimbursement. The Advertising and Promotions Policy states that application requests that include multiple agency efforts will require
submission of agency budgets from all involved agencies. Budgets from other agencies were not submitted to the County.

The Advertising and Promotions Policy states that if county funds are redistributed to other agencies a Memorandum of Understanding (MOU) between agencies must be submitted with application. MOU’s between SCVA and other agencies were not submitted to the County.
| Advertising Fund recipients selected                          | Advertising 
<table>
<thead>
<tr>
<th>Funds Awarded</th>
<th>Advertising Recipient Disbursements</th>
<th>Questioned Costs</th>
</tr>
</thead>
<tbody>
<tr>
<td>KRCB</td>
<td>$ 17,500</td>
<td>$ 17,500</td>
</tr>
<tr>
<td>Luther Burbank Center for the Arts</td>
<td>45,000</td>
<td>45,000</td>
</tr>
<tr>
<td>Luther Burbank Rose Parade</td>
<td>5,000</td>
<td>5,000</td>
</tr>
<tr>
<td>Russian River Chamber of Commerce</td>
<td>29,000</td>
<td>12,469</td>
</tr>
<tr>
<td>Santa Rosa Metro Visitors Center</td>
<td>31,000</td>
<td>31,000</td>
</tr>
<tr>
<td>Sebastopol Center for the Arts</td>
<td>37,500</td>
<td>37,500</td>
</tr>
<tr>
<td>Sonoma County Farm Trails</td>
<td>24,583</td>
<td>24,583</td>
</tr>
<tr>
<td>Sonoma County Vintners AgGregate</td>
<td>175,000</td>
<td>174,324</td>
</tr>
<tr>
<td>Sonoma Valley Visitors Bureau</td>
<td>31,000</td>
<td>31,000</td>
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<tr>
<td><strong>Total awarded and expended</strong></td>
<td><strong>$ 395,583</strong></td>
<td><strong>$ 378,376</strong></td>
</tr>
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</table>
Appendix B: Advertising and Promotions Policy

I. SOURCE OF FUNDS

The Transient Occupancy Tax (Hotel/Motel Tax or Bed Tax) is authorized under State Revenue and Taxation Code Section 7280 as an additional source of non-property tax revenue to local government. This tax is levied in Sonoma County at a rate of 9%. The code does not require any specific use of the Transient Occupancy Tax (TOT). Funds developed as a result of the TOT may be utilized for General Fund, Advertising Fund, or other purposes.

The Sonoma County Board of Supervisors has established a policy that 25% of the TOT funds are designated to the General Fund, and 75% of the funds will be used to finance advertising, promotional and other activities.

Activities performed utilizing Advertising Program grants provided to non-profit must also be consistent with Government Code Section 26100, which states that advertising funds may be utilized for the following purposes:

A. Advertising, exploiting, and making known the resources of the county;

B. Exhibiting or advertising the agricultural, horticultural, viticultural, mineral, industrial, commercial, climatic, educational, recreational, artistic, musical, cultural, and other resources or advantages of the county;

C. Making plans and arrangements for a world’s fair, trade fair, or other fair or exposition at which such resources may be exhibited;

D. Doing any of such work in cooperation with or jointly by contract with other agencies, associations, or corporations.

For purposes of this policy:

a. “Advertising” shall be taken to mean the cost of advertisements in radio, television, newspapers and magazines, printing of newsletters, direct mail, posters and handbills, internet and other paid advertising, the purpose of which is to draw an increased attendance at an event.

b. “Promotions” shall be taken to mean costs of communication primarily directed outside of the County for which the purpose is the further recognition of Sonoma County and/or regional areas, events and/or activities in order to achieve favorable media attention and/or large audience exposure. Examples of communication may include attendance at trade shows, public relations activities, in-county familiarization tours and marketing programs.

II. POLICY STATEMENT

The Board of Supervisors wishes to encourage tourism, agriculture, and economic development in the County by supporting a series of promotional, community, and cultural, activities through the use of Advertising funds for: regional and national advertising, support of the community’s spirit and its art/cultural programs, and promotion of other special events as deemed, by the Board, consistent with this Policy. Funding levels will be established annually based on collections.

Except where provided for differently, the Board has established the following general principles which shall govern the allocation of advertising funds:
Appendix B: Advertising and Promotions Policy

1. The Board may provide advertising funds to private non-profit organizations whose purpose is to promote cultural activities, historical preservation activities, promotional activities which enhance tourism and industry, and/or local community events which encourage a sense of community. For purposes of this policy, to qualify as a cultural or artistic organization, the organization must have an annual program consisting of a series of presentations and/or activities. The organization must also have subscriptions, season tickets, and/or non-exclusive memberships, which provides financial support for the organization.

2. Any event promoted by clubs, fraternal organizations, societies, human service organizations, and other similar type organizations, and for which the proceeds of the event will be used to fund other activities, are not eligible for Advertising funds.

3. Advertising fund grant awards will be based upon an evaluation of all application materials, with a focus on the return on investment and benefit to be gained, including potential tourism and business revenue, from providing financial support to the event/organization. Events and organizations who demonstrate ability to receive and/or contribute match funding or grants as the result of receipt of Advertising funds will be given priority consideration in the application review process and in consideration of amount of grant award.

4. Costs for staff salaries, overhead, travel expenses (such as transportation, lodging and/or meals) and fixed assets are not allowable advertising and promotions reimbursable expenses. (Economic Development, Historical Commission, and Departmental activities as indicated in section A.3, B, D, G and H are exempt from this provision.) Items provided for individual benefit are not allowed, such as t-shirts or wine glasses.

5. Entities will be required to include the County of Sonoma logo and/or statement indicating sponsorship and/or support on all printed and online promotional materials, unless otherwise requested or agreed upon with the County.

6. County funds are not to be used for individual business promotion or advertisement. Any business name mentioned in county funded materials must be a sponsor or direct participant in the event or promotional effort. Any listing of service or product providers or co-sponsors must be inclusive. Any advertising space or time purchased by an individual business must be clearly and separately identified as paid advertising.

7. Advertisers with multiple events are asked to submit only one (1) application per agency/IRS tax number. Advertisers may apply for grants for various events and under various categories within the single application. Each separate event or activity for which funds are requested must identify the category(s) under which the event qualifies and is applying for funds.

III. ACTIVITIES ELIGIBLE FOR ADVERTISING AND PROMOTIONS FUNDS

A. Economic Development and Promotional Organizations

The Board desires to designate available funds towards projects and initiatives that stimulate and expand the county’s economic vitality.
Appendix B: Advertising and Promotions Policy

1. **Chambers of Commerce:**
   Funding may be provided to Chambers of Commerce serving unincorporated areas of Sonoma County. Chambers located in the unincorporated area of the county will be given priority in funding consideration. Allocation of funds will be based upon an up to 10% match of membership dues and private cash contributions that are discretionary revenue to the chamber and are not associated with a particular event, function or position. A maximum of $40,000 per year may be made available for Chambers of Commerce.

2. **Visitors Centers:**
   Funding for Visitor Centers within the county may be considered at the discretion of the Board of Supervisors. For purposes of funding, Visitors Centers will be distinct from the Tourism Marketing Program. Requests for funding can be made annually to the Economic Development Board.

3. **Economic Development Board:**
   The Board of Supervisors has designated the Economic Development Board (EDB) to provide business assistance services to enable local businesses to maintain or expand their operations. The EDB will request funds annually through the budget process and will be considered at the discretion of the Board of Supervisors.

4. **Tourism Marketing Program:**
   As determined by the Board of Supervisors, the County will provide TOT funds for advertising and promotional efforts as provided by the Sonoma County Tourism Bureau (SCTB). A sum equivalent to the first 2% of the 9% TOT tax collected in the unincorporated Sonoma County will be designated for the SCTB. The county’s TOT contribution to SCTB is disbursed through the EDB budget.

5. **Visitor Way Finding and Signage:**
   Funding may be provided for permanent signage related to visitor way finding and area identification. These funds are intended for the installment and maintenance of permanent identification signs, not temporary or event promotion signs. A maximum of $100,000 per year may be made under this category.

6. **Workforce Development and Scholarships:**
   Acknowledging that a qualified workforce is essential to the growing needs of the tourism industry as well as the overall health of the community, the Board of Supervisors has designated funds to support workforce development and to increase access to educational opportunities through scholarships. Requests may be made for multi-year grants. A maximum of $400,000 per year may be made available for Workforce Development and Scholarships.

B. County Tourism Impacts

1. **Parks, Recreation, and Event Facilities:**
   The Board of Supervisors desires to provide TOT funds to County departments for recreational activities that benefit local tourism activities and the tourist industry, including, but not limited to, the Regional Parks Department and the Fairgrounds and Exposition, Inc., and Veterans Halls (under contract or managed by the General Services Department). Funding provided to the Regional Parks Department is allocated for operations and maintenance of existing park facilities only. Requests for TOT funds from County departments will be reviewed annually on a case-by-case basis and will be considered at the discretion of the Board of Supervisors.
Appendix B: Advertising and Promotions Policy

2. **Community Safety:**
   The Board of Supervisors desires to address potential impacts on visitors’ and residents’ safety as a result of high-impact tourism within the unincorporated areas of the county. A maximum of $90,000 per year may be made available under this category as Program funding allows. Request for Advertising funds under this category will be reviewed annually on a case-by-case basis. Grants will be awarded as per recommendations from the Fire Advisory Council (effective for FY 17-18 grant cycle).

   The following guidelines and specific criteria must be met to be eligible for funding under this category:

   a. Only public safety agencies located in the unincorporated area of the county may apply under this category.

   b. Applicants must request funding for a specific purpose (i.e. personnel training, safety equipment, etc.) and include the cost of the activity in relation to the amount of grant funds being applied for.

   c. Applicants must demonstrate a clear nexus between the grant request activity and impacts of tourism resulting in the necessity of the activity.

   d. Applicants must demonstrate a clear nexus between the request activity and the benefit to the resident and visitor population within the unincorporated area of the county resulting from the activity.

C. **Agricultural Promotion**

   The Board of Supervisors desires to support advertising campaigns and promotional activities directed by Sonoma County agricultural and viticulture industries.

   1. A maximum of $185,000 per year may be made available for agricultural and viticulture industries under this category.

   2. The following general guidelines shall apply to this category:

      a. In order to promote collaborative advertising and promotional efforts within the agricultural sector, only one application will be considered under this category. Such application shall include promotion of the major agricultural related activities within Sonoma County.

         i. Application requests that include multiple agency efforts will require submission of agency budgets from all involved agencies.

         ii. If county funds are redistributed to other agencies a Memorandum of Understanding (MOU) between agencies must be submitted with application.

      b. Agency applying under this category must be responsive to requests for visitor information on a year-round basis.
Appendix B: Advertising and Promotions Policy

c. The request must be part of a larger advertising program. Industry commitment as demonstrated by matching industry/membership contributions must exceed request for funding from County advertising program.

D. Historical Commissions

The Board of Supervisors desires to support historical preservation of the county’s culture and historical records and architecture.

1. A maximum of $60,000 per year may be made available for this category.

2. The County has designated the Sonoma County Landmarks Commission to advise on the distribution of funds for preservation and restoration of historically significant buildings. Funding may be provided to this Commission to accept grant applications for the renovation, restoration and/or preservation of historical facilities.

3. The Board has designated a Historical Records Commission to review and make recommendations regarding the maintenance and destruction and retention of records, which may be of historical significance. Funding under this category may be provided for these activities.

E. Local Events, Organizations and Economic Development

The Board has established this category to assist small cultural, artistic, and countywide events and organizations as well as events occurring during the off peak tourism season (November 15 through April 15) with funding for advertising and economic development efforts that promote Sonoma County and encourage visitors to frequent the county throughout the entire year. Funding for these events and organizations will be at the discretion of each Supervisorial District. Events and organizations will make requests annually to the Supervisorial District in which their event/organization exists. $170,000 has been allocated for district discretion. 50% of this allocation will be divided equally across each district as baseline funding. The remaining 50% will be divided by the percent of TOT collections by district in the previous fiscal year.

F. Major County Events and Organizations

The Board of Supervisors desires to promote major events and cultural and artistic organizations which draw countywide, regional, state and national interest as evidenced by widespread media promotion and which can demonstrate a significant population of participants and visitors from outside the county.

1. A maximum of $300,000 per year may be made available for major events and organizations within this category.

2. The following general guidelines apply to this category:

   a. Must demonstrate overall attendance either at a single event or through a series of events in excess of 15,000, with significant (20% or more) demonstrated attendance from out of the county.

   b. Must demonstrate extent of out-of-county attendance and demonstrate link to overnight stays from attendees.
Appendix B: Advertising and Promotions Policy

c. Must demonstrate advertising expenses exceeding $25,000, of which the Advertising funds being requested must not exceed 50% of total advertising expenses for the event or organization.

d. Must demonstrate a major advertising campaign plan focused outside of the county.

e. Must demonstrate the extent to which the event, season series, exhibit, or marketing effort will support the county’s economic development in the form of local job promotion, local education contribution, and/or local business-chambers of commerce-visitors centers partnerships.

3. The maximum advertising fund contribution which can be applied for is $50,000.

4. Funds are only to be used for advertising and promotion of the events and not towards the cost of event production.

5. The following will be requested as part of the application process for all events and organizations who apply for advertising funds under this category. This information is not required and failure to provide will not result in disqualification, however, the information will be used to determine grant awards and amounts based on demonstrated ability to most effectively promote tourism, agricultural, and/or economic development.

a. A complete Advertising Fund grant application (form provided by the County);

b. A completed post-program/event report containing results and benefits of prior year activities and events, if the entity received Advertising Funds in the previous fiscal year (form provided by the County);

c. Detail the advertising/promotional campaign for which advertising funds are being requested, including the type of advertising and region(s) of promotion;

d. Detail how these activities will promote attendance, including expected attendance, overnight stays, and visitor spending; and

e. Detail how the County of Sonoma organization will be promoted as an organization/event sponsor in advertising materials, available event/booth attendance, and other such activities. Information should also be provided on available sponsorship packages.

G. County Government Departmental Activities

The Board of Supervisors desires to provide Advertising funds for certain county departmental activities that benefit local tourism activities and the tourist industry, and which preserve and promote Sonoma County history. Advertising funds may be used for salaries of County employees when participating in activities funded by Advertising funds. Administrative costs (including collection, audit, program coordination, consultant, and legal services), should not exceed 10% of the estimated and/or budgeted TOT revenues.

Request for Advertising funds from departments will be reviewed annually on a case-by-case basis.
Appendix B: Advertising and Promotions Policy

1. **Miscellaneous Department Activities:**
   Funding may be provided to County departments to advertise specific activities which promote tourism and awareness of the County, including, but not limited to, the Sonoma County Library, the Sonoma County State Capital Exhibit, and similar endeavors; as well as provide for venue services where tourist and community activities take place.

2. **Affordable Housing:**
   Funding may also be identified for an affordable housing program. Funding designated for affordable housing shall be recommended by the County Administrator’s Office based on available funding and approved by the Board of Supervisors on an annual basis. As a goal, funds will be recommended based upon 50% of revenues directed toward this fund that are generated from facilities established after 2002, pursuant to the March 2002 Board Policy Workshop, and after categories A-F and H-I have been funded at appropriate levels.

   The Community Development Commission and the Permit and Resources Management Department shall make requests for these funds annually through the budget process for funding affordable housing programs and related efforts as well as for implementation of the Housing Element. Additionally, $60,000 shall remain in the Affordable Housing Set Aside Fund within the Advertising Program to be available for emergency shelter needs that arise throughout the year that have not been addressed elsewhere.

   Should additional funds set aside for affordable housing remain available following these requests and the Set Aside, the funds shall be allocated to the existing County Fund for Housing (CFH), administrated by the Community Development Commission.

3. **Collections/Audit Services:**
   Revenue and tax collection services and program and grantee audit services are provided for this Program. Funding shall be recommended by the County Administrator’s Office annually to fund these activities.

4. **Legal Services:**
   Legal guidance, advice, interpretation and other related services are provided for this Program. Funding shall be recommended by the County Administrator’s Office annually to fund these activities.

5. **Program Administration Services:**
   Administration of this Program, including policy management and review, budget management and review, application review and recommendation, contract management, claims processing, and other related activities are provided by the County Administrator’s Office. Funding shall be recommended by the County Administrator’s Office annually to fund these activities.

### H. Documentary Films

The Board of Supervisors desires to support Sonoma County based documentary films that document and promote or maintain a historical record of the region, culture, community and arts.

1. A maximum of $30,000 per year may be made available for documentary film production, with an allocation not to exceed $10,000 per film.

2. The following general guidelines apply in this category:
Appendix B: Advertising and Promotions Policy

a. Must demonstrate historical, current social issues, cultural, regional or specific human experiences in Sonoma County that raise awareness and create an impact upon the viewing audience.

b. Must have real, factual situations and circumstances which leave audiences better informed.

c. Must provide detail of advertising/promotional campaign activities, including the type of advertising and region(s) of promotion.

d. Must be able to demonstrate that the film will be exhibited publicly, including but not limited to broadcast and cable television, and Internet transmission.

e. Applicant must provide a production timeline including release date of film and the cost of the activity in relation to the amount of grant funds being applied for.

I. Seasonal and Off Peak Programs

The Board of Supervisors desires to promote seasonal programs, events and cultural and artistic organizations as well as events that occur during the off peak tourism season (November 15 through April 15) which draw countywide and regional interest and which can demonstrate participants and visitors from within and/or outside the county. The program will pay for the direct cost of advertising.

1. A maximum of $50,000 per year may be made available under this category.

2. The maximum advertising fund contribution which can be applied for is $5,000.

3. The following general guidelines apply to this category:

   a. Must detail overall attendance from in and/or outside of the county.

   b. Must demonstrate local and/or out of county advertising campaign plan.

   c. Must demonstrate the extent to which the event, seasonal program, exhibit or marketing effort will support the County’s economic development in the form of local job promotion, local education contribution, and/or overnight stays from attendees.

   d. Must provide a budget of total advertising expenses in relation to the amount of grant funds being applied for.
For purposes of reporting audit findings and recommendations, audit report items are classified into three distinct categories to identify the perceived risk exposure:

- **Risk Classification A: Critical Control Weakness:**
  Serious audit findings or a combination of Significant Control Weaknesses that represent critical exceptions to the audit objective(s), policies, and/or business goals of a department/agency or the County as a whole. Management is expected to address Critical Control Weaknesses brought to their attention immediately.

- **Risk Classification B: Significant Control Weakness:**
  Audit findings or a combination of Control Findings that represent a significant deficiency in the design or operation of internal controls. Significant Control Weaknesses generally will require prompt corrective actions.

- **Risk Classification C: Control Findings:**
  Audit findings concerning internal controls, compliance issues, or efficiency/effectiveness issues that require management’s corrective action to implement or enhance processes and internal controls. Control Findings are expected to be addressed within our follow-up process.

The current status of implementation of recommendations will be followed up no later than the end of the second fiscal year after the report has been issued. Critical control weakness findings will be followed up between six months and one year of the date of the report.