

## EMS Project – Agreed upon Prioritization of the Stakeholder Identified Topics for Consideration in Ordinance Update

- 1) Dispatch Services - Definition of the differentiation between the way the LEMSA will handle dispatch for
  - Public Agency First Responders
  - Private Agency First Responders
  - Public Agency Ambulance Transport Providers
  - Private Agency Ambulance Transport Providers
- 2) Method and Process for Boundary and Exclusivity determinations (and recognition of existing)
  - Public
  - Private
  - Multi-County
- 3) Ambulance Service Authorization – Provider Agreements
- 4) Ordinance Operationalization Issues
- 5) System Innovation and Efficiencies
- 6) System Capacity -- providers, equipment, vehicles with consideration of rural vs urban, normal operations, surge activity, and disaster operations; cross-training and interoperability, communications, “leaders intent”; and types of pre-planning
- 7) Dispatch Services - Criteria for the provision of Dispatch Services
- 8) Accountability and Supervision – Data related issues
- 9) Accountability and Supervision – Integration of Training Process into System
- 10) Accountability and Supervision – LEMSA evaluation
- 11) Dispatch Services - All other Dispatch related issues
- 12) Ambulance Service Authorization – All Other Ambulance Service Authorization issues
- 13) Accountability and Supervision – all other issues
- 14) All other identified issues not covered in the above
- 15) Any other changes to the 1991 Ordinance to bring it up to date

### Some General Interests to Keep In Mind

- Want best health outcomes for Sonoma County
- Want patient centered decision-making
- Want high quality pre-hospital care
- Want continuous quality improvement to be incorporated throughout
- Want the updated ordinance to be able to accommodate future changes in law and regulations as EMS systems evolve as well as the specific future items identified at the 4/16/18 meeting