

SONOMA COUNTY MENTAL HEALTH BOARD Minutes of November 19, 2019



This Meeting:

SCBH, The Hub Conference Room, 2245 Challenger Way, Santa Rosa

Minutes are posted in draft form and after approval at www.sonoma-county.org/mhboard Email: dhs-mhb@sonoma-county.org

Please Note: A list of commonly used abbreviations and acronyms is attached

CALL TO ORDER

Meeting called to order at 5:00 PM by Chair Kathy Smith.

ROLL CALL

Present: Kathy Smith, District 5 Dick Kirk, District 1 Peterson Pierre, District 1

Bob Cobb, District 4 Mary Ann Swanson, District 2 Peter McAweeney, District 4

Excused: Bob Hales, District 5; Shellie Hadley, District 3; Sherry Weyers, District 5

Absent: Fran Adams, District 2; Patricia Gray, District 1

SRJC PEERS Coalition Representative: Maria Arreguin (present)

Sonoma County DHS, Behavioral Health Division: Bill Carter (SCBH Director)

Community Members: Carol West (Goodwill Industries); Susan Keller (Community Network); Erika Klohe (St. Joseph's); Sean Kelson (Goodwill Industries); Sean Bolan (Goodwill Industries); Kate Roberge (Goodwill Industries); Carol Harris (Kaiser Permanente); Mary-Frances Walsh (NAMI); Donnell Holmes (Buckelew); Katie Swan (Buckelew); Masami Ohnui (MADF-Wellpath); Anita LaFollette (Homeless Action!); Ariana Ibarra (Seneca Center); Kurt Johnson; Claudia Abend; and a few other community members.

ANNOUNCEMENTS / PUBLIC INTRODUCTIONS & COMMENTS

- 1) You may submit agenda items for consideration prior to the Executive Committee meeting, normally held on the first Wednesday of each month, 10:30 AM to Noon. Email or call MHB clerk Rhonda Darrow (565-4850), Rhonda.Darrow@sonoma-county.org to verify the next meeting date.
- 2) There are vacancies in Districts 3 and 4. If you are interested in serving on the Board, please contact Rhonda Darrow (565-4850, Rhonda.Darrow@sonoma-county.org).
- 3) Please direct all your questions to the Chair.

APPROVAL OF MINUTES

MHB Draft Minutes from 10/15/19 were not approved, as there was not a quorum.

<u>CONSUMER AFFAIRS REPORT</u> – Kate Roberge, Consumer Education Coordinator of the Consumer Relations Program of Goodwill Industries (<u>kroberge@gire.org</u>), and/or Guests

Kate Roberge announced that there is an upcoming Peer Support Specialist Training to earn a Certificate in Peer Support. The coursework includes:

- Active Listening and Emotional Literacy
- Communication Skills
- Cultural Responsiveness
- Ethics and Confidentiality

- Boundaries and Self-Care
- Facing Trauma and Addiction
- Recovery and Resilience
- Crisis Intervention and Suicide Prevention
- Peer Advocacy and System Transformation

All students must be adults who identify as having experienced mental health challenges. The applications are due by November 27, 2019. Class Times: Tuesday (10:00 AM-12:00 PM), Thursday (10:00 AM-12:00 PM), and Friday (10:00 AM-1:00 PM). For more information and/or an application, please contact Kate Roberge at Peer Education and Training at 2245 Challenger Way, Santa Rosa, CA 95407; (707) 483-7425; kroberge@gire.org. Class dates are January 7 to April 7, 2020.

Bob Cobb asked if these certificates are honored in other counties. Kate noted that each county is responsible for their own training of Peer Support Specialists, but that all counties are honoring these certifications. The training is free. There is a cost for the text book, but scholarships are available.

Sean Kelson announced the forum topic, *Surviving the Holidays*, will be presented by the staff will be on Friday, November 22, 2019, 1:00-2:30 PM. There will also be a gathering on Wednesday, November 27, 2019, the day before Thanksgiving to share pizza, pumpkin pie and bowling.

Sean Bolan shared that the Friday Forum, *DSLC Disaster Preparedness Workshop*, will be presented by Juan Orantes, on Friday, November 22, 2019, 12:15 to 1:10 PM. There will be the Thanksgiving Event on Wednesday, November 27, 2019, 11:00 AM to 2:00 PM. The Center has seen a consistent number of 111 people attending on a consistent basis. The increase is from the referrals from SCBH staff, Sam Jones Hall (the largest homeless shelter in Sonoma County), and from the Whole Person Care staff referring people living on the Redota Trail. Sean invites the Mental Health Board to please come to the Wellness & Advocacy Center for a site visit.

Donnell Holmes of Buckelew reported that Buckelew does have a contract with SCBH but has not been paid since June 2019. Bill Carter said there are issues around negotiations. He said that the updating of this fiscal year's contracts has been an ongoing problem and needs to be solved so it will not keep happening.

Susan Keller of Community Network questioned how SCBH is processing contracts and then not paying the contractors. She feels that this should be a priority for the SCBH. She asked if the Mental Health Board could be a part in the new process of updating the providers' contracts.

PUBLIC COMMENTS/CONCERNS/ACCOMPLISHMENTS

Anita LaFollette (Homeless Action!) said that just left the Board of Supervisor's meeting hearing Supervisor Zane's report on the homeless issue on the Joe Rodota Trail stating that there is not enough mental health services in our community. Anita shared that she knows someone who went to jail on a 5150 hold but this person's past warrant caused her to be arrested and then she did not receive any mental health services. Anita also shared information about supporting the new Evelyn Cheatham IOLERO (Independent Office of Law Enforcement Review and Outreach) Ordinance ballot proposal in November of 2020. For more information please contact:info@socoeffectiveoversight.org. socoeffectiveoversight.org.

SPECIAL PRESENTATION: AB 403 (Continuum of Care Reform) Update – Nick Honey, Human Services Division Director

(Please see attached Nick Honey's PowerPoint slides)

Highlights from Nick Honey's presentation:

- Review of AB 403 Continuum of Care Reform All children deserve families.
 - --Reducing use of congregate care
 - --Increasing use of home-based family care
 - --Delivery of services and supports in home-based settings

- -- Decreasing length of time in foster care
- --Mental Health services that follow the child
- The plan is to determine what services (collaborative responses from Human Services, Probation and Health Services) are needed within the foster family and then the services to follow the child
- The goal for the foster child is either family reunification or adoption or guardianship—not permanence in foster care
- Program Updates Family, Youth and Children Division
 - --Changes to group homes and Valley of the Moon [short-term residential programs (STRPs) needed for the highestneeds child. The programs are TLC, Victor-Willow Creek and Green Acres in Sebastopol is in application process; Plumfield closed].
 - --Proactive Recruitment of Resource Family Homes (working on recruitment and retention through public education campaigns. Kathy Smith shared that the process of being a Resource Family is confusing that that every HSD person has their own job and is repetitive of each other. There should be a point person or overseer for each family. The trainings
 - --Increasing Engagement of Child and Family Teams [currently, a foster child being placed at Valley of Moon (VOM) goes through a 10-10-10 transition process: 10 days engaging with the family 10 days placed in VOM 10 days of transitioning back with the family]; VOM is applying to be their own STRP. There are currently 22 high-need children at the VOM. They are seeing more sexually-exploited children. VOM is currently an emergency shelter but is planning to become a therapeutic treatment facility.
- Currently, there are only 8 counties in California with shelters; there is not enough high-need programs and some are saying no to more placements.
- HSD if offering expedite wraparound services with Seneca Centers.
- Update on recruitment of Resource Families: as of January 2018, 265 families applied and 141 have been approved; there are still 120 families in progress in becoming a Resource Family. About half of the children do go to their family members.
- The Family First Prevention Services Act passed in 2019.

SEC. 50702. PURPOSE:

"The purpose of this subtitle is to enable States to use Federal funds available under parts B and E of title IV of the Social Security Act to provide enhanced support to children and families and prevent foster care placements through the provision of mental health and substance abuse prevention and treatment services, in-home parent skill-based programs, and kinship navigator services."

It will be put in place in 2021. California is ahead of the curse from most states. A 24-hour Qualified Residential Treatment Facility will be funded by the Family First Prevention Services Act—the federal government to fund 50 percent of treatment in these facilities.

BEHAVIORAL HEALTH DIRECTOR'S REPORT/HBH FISCAL UPDATE/MENTAL HEALTH SYSTEM

TRANSFORMATION: Bill Carter or Designee

Sonoma County's Mental Health Services Act [MHSA] page is at www.sonoma-county.org/mhsa The State's MHSA page is at http://www.dmh.ca.gov/Prop_63/MHSA/default.asp MHSA newsletter is available at the link http://www.sonoma-county.org/health/about/pdf/mhsa/

Bill Carter shared SCBH Division priorities and updates:

- Still in the midst of updating this fiscal year's contracts with providers
- SCBH Fire Response:
 - --Staff worked in Continuity of Operations (COOP) which are the Behavioral Health programs and operations required to continue during the disaster response. This would include Crisis Stabilization Unit (CSU), medication support, Hospital Liaison Team, Transportation Team, and check-ins with adult clients living independently in the community.
 - --Staff worked in the EOC (Emergency Operations Center) and DOC (Department Operations Center).
 - --Staff went to evacuation centers. Approximately 30 SCBH staff supported 9 or 20 evacuation centers.
 - --Whole Person Care staff outreached to the homeless encampment on the Joe Rodota Trail.
- SCBH is in the process of hiring for many openings. There has been success in getting new hires for Youth & Family Services but still have many openings in adult services.
- The California Department of Health Care Services Reviews scheduled

- --EQRO (External Quality Review Organization) December 10 and 11, 2019
- --Triennial January 14 17, 2020 (audit of Medi-Cal documentation and services) has been rescheduled to June 2020 due to the Kincaid fire disaster.
- Goodwill Industries will no longer be supporting the peer-run programs (Interlink Self-Help Center, Petaluma Peer Recover Project, Wellness & Advocacy Center, and the Peer Education and Training Program).
 - --RFPs will be going out in December/January for other agencies to take on the peer-run programs and hoping for selection in April/May 2020.
 - --Goodwill Industries is a large non-profit organization wanting to go back to their original mission of providing job training and employment.
- RFPs are going to be made available in about a month for training Youth and Family Services staff in high fidelity wraparound services
- Also RFPs will be made available for a community-based Sonoma HOPE and the Suicide Prevention Council to
 provide community members with data. California HOPE and Dr. Macy will be offering training on how to do
 outreach, linkage and monitoring outcomes.

A community member suggested that the RFPs for the peer-run programs be reviewed and scored by lived-experience members of the peer-run programs. It was also suggested to have the RFP applicants include how they will address change to the members of the peer-run programs, i.e., negotiate transition plan.

PEERS (PEOPLE EMPOWERING EACH OTHER TO REALIZE SUCCESS) COALITION INTERN REPORT -

This is the link to SRJC's webpage about current health events around the campus: https://events.santarosa.edu/calendar-events

Maria Arreguin shared that the students at SRJC have been having a very stressful October with experiencing an anti-abortion group on campus, a lock-down from a student with a gun at nearby Ridgway High School, and power outages and a fire disaster with a loss of two weeks of classes. The PEERS Coalition helped with offering resources, therapy dogs, food and drink to help the students get through this rough time.

There was a "Sleep and Stress" workshop on October 16th. There were about 70 students in attendance.

Maria shared that the PEERS Coalition's next event: Winter Blues: A Workshop on Seasonal Depression, on December 4, 2019, 4:00-6:00 PM, at the Student Activities Center.

OTHER REPORTS (INCLUDING CALBHBC and Program Assessment Matrix (PAM) Ad-Hoc Committee Reports:

This is the link to California Association of Local Behavioral Health Boards and Commissions website: http://www.calbhbc.org/

Dick Kirk shared that the PAM ad-hoc committee is reviewing the protocols and tools for site visits. Some of the tools need to be reviewed further to streamline the interview process. Two site visits have occurred (SCBH's Crisis Stabilization Unit and Progress Foundation's Parker Hill Program). It is recommended that two MHB members attend the site visits so more programs can be reviewed per year. The reports from these site visits are shared with Bill Carter and the visited programs. The review is also reported in the MHB's Annual Report which goes to the Board of Supervisors.

MHB CHAIR'S REPORT:

Kathy Smith shared that she and the other two District 5 representatives (Bob Hales and Sherry Weyers) met with Supervisor Lynda Hopkins. They brought Supervisor Hopkins a Mental Health Board information binder that was used in their meeting with her. Kathy also thanked Supervisor Hopkins for the post-disaster event in Guerneville where first responders talked about their processes with over 300 community members.

There will be no Mental Health Board Executive Committee and general meetings in December, as the Board is on winter break.

The next Mental Health Board Executive Committee meeting has been rescheduled to Wednesday, January 8, 2020, due to January 1st being New Year's Day holiday. The general meeting will be on Tuesday, January 21, 2020, at La Luz in Sonoma.

BOARD AND PUBLIC COMMENTS:

None.

Meeting adjourned at 7:00 p.m.

Respectfully submitted,

Rhonda Darrow, Mental Health Board Clerk

ABBREVIATIONS & ACRONYMS

5150 Declared to be a danger to self and/or others

AB3632 Assembly Bill - State-mandated MH services for seriously emotionally disturbed youth - discontinued by State

ACA Affordable Care Act
ACL All County Letter

ACT Assertive Community Treatment (program run by Telecare)

ANSA Adult Needs and Strengths Assessment – a "tool" for determining which services are needed by each particular adult client

AODS Alcohol and Other Drugs Services – now a part of the Mental Health Division and called SUDS

ART Aggression Replacement Therapy

BHD Behavioral Health Division (Sonoma County)

CADPAAC County Alcohol and Drug Program Administrators' Association of California

CAHPS Consumer Assessment of Healthcare Providers and Systems

CalEQRO California External Quality Review Organization

CALMHB/C California Association of Local Mental Health Boards & Commissions - comprised of representatives from many MHBs in the State

CANS Child, Adolescent Needs and Strengths (Assessment) – helps determine which services are needed by each child client

CAPE Crisis Assessment, Prevention, and Education Team; goes into the schools when called to intervene in student mental health matters

CAPSC Community Action Partnership-Sonoma County

CARE California Access to Recovery Effort
CBT Cognitive Behavioral Therapy

CCAN Corinne Camp Advocacy Network - Peers involved in mental health advocacy

CDC Sonoma County Community Development Commission

CDSS California Department of Social Services

CFM Consumer and Family Member
CFR Code of Federal Regulations

CFT Child Family Team

CHD California Human Development

CHFFA California Health Facilities Financing Authority

CIP Community Intervention Program

CIT Crisis Intervention Training (4-day training for law enforcement, to help them identify and respond to mental health crisis situations)

CMHC Community Mental Health Centers, Located in Petaluma, Guerneville, Sonoma, and Cloverdale (part of SCBH))

CMHDA California Mental Health Directors Association

CMHL SCBH's Community Mental Health Lecture series - open to the public - usually takes place monthly

CMS Centers for Medicare and Medicaid Services

CMSP County Medical Services Program - for uninsured, low-income residents of the 35 counties participating in the State program

CONREP Conditional Release Program (State-funded, SCBH-run, but will be turned over to the State 6/30/14)

CPS Child Protective Service

CPS (alt) Consumer Perception Survey (alt)

CRU Crisis Residential Unit (aka Progress Sonoma-temporary home for clients in crisis, run by Progress Foundation)

CSU Crisis Stabilization Unit (Sonoma County Behavioral Health's psychiatric emergency services at 2225 Challenge Way, Santa Rosa, CA 95407)

CSAC California State Association of Counties

CSN Community Support Network (contract Provider)

CSS Community Services and Support (part of Mental Health Services Act-MHSA)

CWS Child Welfare Services
CY Calendar Year

DAAC Drug Abuse Alternatives Center
DBT Dialectical Behavioral Therapy

DHCS (State) Department of Health Care Services (replaced DMH July 1, 2011)

DHS Department of Health Services (Sonoma County)

DPI Department of Program Integrity

DSRIP Delivery System Reform Incentive Payment

EBP Evidence-basis Program or Practice

EHR Electronic Health Record
EMR Electronic Medical Record

EPSDT Early and Periodic Screening, Diagnosis and Treatment (Children's Full Scope Medi-Cal to age 21)

EQRO External Quality Review Organization (annual review of our programs by the State)

FACT Forensic Assertive Community Treatment

FASST Family Advocacy Stabilization, Support, and Treatment (kids 8-12)

FQHC Federally Qualified Health Center

FY Fiscal Year

HCB High-Cost Beneficiary
HIE Health Information Exchange

HIPPA Health Insurance Portability and Accountability Act

HIS Health Information System

HITECH Health Information Technology for Economic and Clinical Health Act

HSD Human Services Department HPSA Health Professional Shortage Area

HRSA Health Resources and Services Administration

IHT Integrated Health Team (medical and MH services for adults)

IPU Inpatient Psychiatric Unit

IRT Integrated Recovery Team (for those with mental illness + substance use issues)

IMDs Institutes for Mental Disease (residential facilities for those unable to live on their own)

INN Innovation (part of MHSA)
IT Information Technology

JCAHO Joint Commission on Accreditation of Healthcare Organizations - accredits hospitals & other organizations

LEA Local Education Agency
LG Los Guilicos-Juvenile Hall

LGBQQTI Lesbian/Gay/Bisexual/Queer/Questioning/Transgender/Intersexed (also LGBTQ)

LOS Length of Stay

LSU Litigation Support Unit M2M Mild-to-Moderate

MADF Main Adult Detention Facility (Jail)

MDT Multi-Disciplinary Team
MHB Mental Health Board
MHBG Mental Health Block Grant
MHFA Mental Health First Aid
MHP Mental Health Plan
MHSA Mental Health Services Act

MHSD Mental Health Services Division (of DHCS)

MHSIP Mental Health Statistics Improvement Project

MHST Mental Health Screening Tool
MHWA Mental Health Wellness Act (SB 82)
MOU Memorandum of Understanding
MRT Moral Reconation Therapy

MST Mobile Support Team - gets called by law enforcement to scenes of mental health crises

NAMI National Alliance on Mental Illness

NBSPP North Bay Suicide Prevention Project

NOA Notice of Action
NP Nurse Practitioner

OSHPD Office of Statewide Health Planning and Development - the building department for hospitals and skilled nursing facilities in state

PA Physician Assistant

PAM Program Assessment Matrix Work Group

PATH Projects for Assistance in Transition from Homelessness

PC 1370 Penal Code 1370 (Incompetent to Stand Trial, by virtue of mental illness)

PCP Primary Care Provider (medical doctor)

PES Psychiatric Emergency Services – (open 24/7 for psychiatric crises - 3322 Chanate Road

PEI Prevention and Early Intervention (part of Mental Health Services Act-MHSA)

PHF Psychiatric Health Facility
PHI Protected Health Information

PHP Parker Hill Place - Telecare's transitional residential program in Santa Rosa

PHP Partnership Health Plan
PIHP Prepaid Inpatient Health Plan
PIP Performance Improvement Project

PM Performance Measure

PPP Triple P - Positive Parenting Program
PPSC Petaluma People Services Center

QA Quality Assurance
QI Quality Improvement

QIC Quality Improvement Committee
QIP Quality Improvement Policy (meeting)
QIS Quality Improvement Steering (meeting)

RCC Redwood Children's Center

RFP Request for Proposals (released when new programs are planned and contractors are solicited

RN Registered Nurse
RRC Russian River Counselors
ROI Release of Information
SAR Service Authorization Request

SB Senate Bill

SBIRT Screening, Brief Intervention, and Referral to Treatment

SCBH Sonoma County Behavioral Health SCOE Sonoma County Office of Education

SDMC Short-Doyle Medi-Cal

SED Seriously Emotionally Disturbed
SELPA Special Education Local Planning Area
SMHS Specialty Mental Health Services

SMI Seriously Mentally III
SNF (Sniff) Skilled Nursing Facility
SOP Safety Organized Practice

SPMI Serious Persistent Mental Illness (or Seriously Persistently Mentally III)

SUDs Substance Use Disorders Services (formerly AODS)
SWITS Sonoma Web Infrastructure for Treatment Services

TAY Transition Age Youth (18-25)
TBS Therapeutic Behavioral Services
TFC Therapeutic Foster Care
TSA Timeliness Self-Assessment

VOMCH Valley of the Moon Children's Home

WET Workforce Education and Training (part of MHSA)

WCCS West County Community Services
WCHC West County Health Centers

WPC Whole Person Care

WRAP Wellness Recovery Action Plan

WRAP (alt) Working to Recognize Alternative Possibilities (alt)

Wraparound Community-based intervention services that emphasize the strengths of the child and family

YS/Y&F Youth Services/Youth & Family (Sonoma County Behavioral Health)

YSS Youth Satisfaction Survey

YSS-F Youth Satisfaction Survey-Family Version