

Sonoma County EMS System Development and Improvement Workgroup

Stakeholder-Identified Topics for Consideration in Ordinance Update; Suggested Prioritization

1. Method and Process for Boundary and Exclusivity determinations (and recognition of existing)
 - i) Public,
 - ii) Private, and
 - iii) Multi-County Providers of EMS services.
2. Dispatch Services –
 - i) Definition of the differentiation between the way the LEMSA will handle dispatch for
 - (1) Public Agency First Responders
 - (2) Private Agency First Responders
 - (3) Public Agency Ambulance Transport Providers
 - (4) Private Agency Ambulance Transport Providers
3. Ambulance Service Authorization – Provider Agreements
4. Ordinance Operationalization Issues
5. System Innovation and Efficiencies
6. System Capacity -- providers, equipment, vehicles with consideration of rural vs urban, normal operations, surge activity, and disaster operations; cross-training and interoperability, communications, “leaders intent”; and types of pre-planning
7. Dispatch Services - Criteria for the provision of Dispatch Services
8. Accountability and Supervision – Data related issues
9. Accountability and Supervision – LEMSA evaluation
10. Dispatch Services - All other Dispatch related issues
11. Ambulance Service Authorization – All Other Ambulance Service Authorization issues
12. Accountability and Supervision – all other issues
13. All other identified issues not covered in the above
14. Any other changes to the 1991 Ordinance to bring it up to date

Some General Interests to Keep In Mind

- ✓ Want best health outcomes for Sonoma County
- ✓ Want patient-centered decision-making
- ✓ Want high quality pre-hospital care
- ✓ Want continuous quality improvement to be incorporated throughout
- ✓ Want the updated ordinance to be able to accommodate future changes in law and regulations as EMS systems evolve as well as the specific future items identified at the 4/16/18 meeting