

## County: EMS Strategic Plan – EMS Planning Workgroup

<b>Team Leader, Members, and Sponsors – D R A F T – 4-10-18</b>	
<b>Sponsor:</b> <b>Team Leaders:</b> Mike Williams, The Abaris Group <b>Team Members Represent:</b>	
<b>Champion:</b> Chris Thomas	
<b>Team Purpose</b>	<b>Link to Strategic Plan Goals &amp; Objectives</b>
Conduct research and due diligence on baseline and key innovations in EMS delivery and population strategies to assure appropriate ambulance but “value-” driven service to consumers in need.	This work group is specifically called for in the Sonoma County EMS Planning Process documents.
<b>Team Processes to Be Used</b>	<b>Measures of Success</b>
Process includes receiving primary research from the “champion” and the work group conducting their own research, receiving testimony and with the potential of interviews and presentations (i.e., teleconference, presentations) from successful programs across the country and internationally.	<ol style="list-style-type: none"> <li>1. Completion of a written competent EMS innovation plan through the workgroup’s due diligence process</li> <li>2. Provide commentary on the proposed complete innovations next steps</li> <li>3. Develop timetable, business plan and measurable key performance indicators (KPIs for each innovation.)</li> </ol>
<b>Key Milestones and Completion Dates</b>	<b>Advisory Group Member Commitment</b>
<ol style="list-style-type: none"> <li>1. Initial meeting/orientation:</li> <li>2. Research and input sessions every two weeks</li> <li>3. Detailed Project Plan 10 meetings or less after start</li> <li>4. Review draft assessment report (i.e. plan, ordinance, etc.):</li> <li>5. SCEMSA presentation on or before: July 2018</li> <li>6. Follow-up work as directed by the Work Group</li> </ol>	<ol style="list-style-type: none"> <li>1. Commitment up to 8-10 meetings</li> <li>2. 1½ hour meetings</li> <li>3. Attend all meetings (or have an alternate attend)</li> <li>4. Do all homework</li> <li>5. One idea at a time</li> <li>6. No sacred cows</li> <li>7. Stay focused</li> <li>8. Respect all opinions</li> <li>9. Build on the ideas of others</li> </ol>
<b>Boundaries of the Team’s Work</b>	<b>Resource Availability &amp; Constraints</b>
<b>In-Bounds:</b> All current work within the scope of the underlying engagement of this work group engagement including Advanced Life Support (ALS) first responder and ambulance service.  <b>Out-of-bounds:</b> Avoidance of work duplication with respect to other potential topics or issues outside the scope of this engagement. These will be “parked”	<b>Constraints:</b> Short period of time (8-10 meetings) Work group is accountable for content review and study input <b>Supports:</b> Empowerment to develop comment on all aspects of the work plan and on observations and recommendations from within this group or that may be asked of this group from the Department of Health. All members responsible to their constituent group for their briefing on matters covered.
<b>Key Customers</b>	<b>Other Work Groups</b>
<ul style="list-style-type: none"> <li>• Patients/families</li> <li>• EMS stakeholders</li> <li>• Board of Supervisors</li> <li>• EMS Agency</li> <li>• Parent organizations represented</li> <li>• Other accountability entities</li> </ul>	There will be likely be approximately 4-6 other work groups meeting during this same period working on their own directed initiatives (i.e. ambulance ordinance, etc.) and studies all under the direction of a “Steering” group defined by the Sonoma County Department of Health.
<b>Our Mission:</b> <i>The mission of the Sonoma County County EMS System is to evolve and sustain a cost-effective, collaborative, with a focus on outcome-based care, and a modern EMS delivery system that produces clinically superior and culturally competent care, with high levels of patient satisfaction to the community served.</i>	
<b>Our Values:</b> <i>Dignity and Respect: We treat all people with dignity, honesty, and respect</i> <i>Progressive: We are dedicated to the continuous improvement of our processes and systems based on evidence-based data, and best and promising practices</i> <i>Professional and Objective: We treat all individuals and organizations professionally, objectively and without prejudice or bias</i> <i>Leadership: Leadership is provided through collaboration and facilitation to ensure accountability and high quality clinical care while ensuring fiscal and operational stability</i> <i>Participation: We welcome the contributions of the public, other agencies and organizations in the development, implementation, evaluation, and improvement of the EMS system</i>	
<b>Our Vision:</b> <i>We envision a comprehensive, accessible, and sustainable EMS delivery system, realized through partnerships, which provides clinically superior, efficient, and innovate care.</i>	